Message	
From:	(b)(6)(b)(7)(C)
Sent:	8/6/2019 4:55:49 PM
To:	(b)(6) @babelstreet.com]
Subject:	RE: Help Re-Accessing Babel Street
Cool, give hi	m a new PW
(b)(6), (b	)(7)(C)
Senior Advi:	
	ıblicly Available Information Group (PAIG) <u>is &amp; Bo</u> rder Protection E)
F	(b)(6) habelstreet com
Sent: Tuesda	ره (b)(6)
To	(b)(6) @cbp.dhs.gov>
	: Help Re-Accessing Babel Street
FYSA	
	(b)(6)
Director, Boro	der & Vetting Programs
11921 Freedo	om Drive
Suite 1050 Reston, VA 2	0190
(b)	(6)
www.babelst	reet.com
	D.C.   London   Canberra   San Francisco
From:	(b)(6) @babelstreet.com>
	ay, August 5, 2019 12:55 PM
To: (b)(6), (b	)(7)(C)
Cc:	(b)(6) වු babelstreet.com>
Subject: Re:	Help Re-Accessing Babel Street
Hello (b)(6)	, (b)(7)(C)
	handles account distribution for your organization. Feel free to reach out to him at ()(C)   @cbp.dhs.gov for account access, and don't hesitate to get in touch with us if there is anything we can do to assist
(b)(6) Customer Exp (b)(6	perience Manager — Babel Street
www.babelstr	

The information transmitted, including any attachments, is intended only for the person or entity to which it is addressed and may contain business proprietary material. Any review, retransmission, dissemination or other use of, or taking of any action in reliance

disclain	nis information by persons or entities other than the intended recipient is prohibited, and all liability arising therefrom is ned. If you received this in error, please contact the sender and delete the material from any computer. This information may om Babel Street or one of its subsidiaries.
	On Fri, 2 Aug at 3:28 PM , (b)(6), (b)(7)(C) cbp.dhs.gov> wrote: Hello,
	My name is (b)(6) (b)(7)(C) I work for CBP in Detroit, Michigan in the (b)(7)(E) I am trying to access my Babel Street Pilot Account. At the end of July 2019, three gentlemen including a representative from Babel Street named (b)(6) gave us pilot access to Babel Street. I need assistance with my password.

CBPAS (b)(7)(E)

Detroit, MI

(b)(7)(E)

Message	,
From: Sent:	<b>(b)(6)</b> @babelstreet.com] 4/12/2019 1:26:19 PM
То:	(b)(6), (b)(7)(C)
Subject:	Re: Completion of Babel X Read Only Training
Hi Mr (b)(6), (	b)(7)(C)
You're welco	ome, have a good Friday!
Respectfully	,
(b)(6)	
Babel Street	<u></u> i
(	(b)(6)
www.babelst Washington	treet.com D.C.   London   Canberra   San Francisco
any action in liability arisin any compute On F	ntain business proprietary material. Any review, retransmission, dissemination or other use of, or taking of a reliance upon, this information by persons or entities other than the intended recipient is prohibited, and all neg therefrom is disclaimed. If you received this in error, please contact the sender and delete the material from er. This information may come from Babel Street or one of its subsidiaries.  Fri, 12 Apr at 9:25 AN (b)(6), (b)(7)(C) Dcbp.dhs.gov> wrote:
	From (b)(6) @babelstreet.com>
	<b>Sent:</b> Friday, April 12, 2019 9:15 AM
	To       (b)(6)       @cbp.dhs.gov>         Cc:       (b)(6)       @cbp.dhs.gov>;
	(b)(θ) @babelstreet.com
	Subject: Completion of Babel X Read Only Training
	Good Morning M (b)(6)
	Congratulations on completing Collection Review 101 training!
	You are now ready and equipped to begin using your Babel X® read only access account at (b)(7)(E)
	If you have questions or would like assistance, please contac (b)(6)
	(b)(6) @babelstreet.com> and the Babel Street® Helpdesk  (b)(6) babelstreet.com>. We look forward to working with you.
	Respectfully,
	(b)(6)
	Babel Street
	(b)(6)

www.babelstreet.com Washington D.C. | London | Canberra | San Francisco



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Message	
From:	(b)(6), (b)(7)(C)
Sent:	4/12/2019 1:25:02 PM
To:	(b)(6) @babelstreet.com]
Subject:	RE: Completion of Babel X Read Only Training
Thank You	
Fron	(b)(6) pbabelstreet.com>
	, April 12, 2019 9:15 AM
То:	(b)(6),(b)(7)(C) @cbp.dhs.gov>
Cc:	(b)(6), (b)(7)(C) O@cbp.dhs.gov>; (b)(6) Þbabelstreet.com
Subject: Co	mpletion of Babel X Read Only Training
	ng (b)(6), (b)(7)(C)
Congratulat	ions on completing Concellon Neview 101 training:
	v ready and equipped to begin using your Babel X® read only access account at (b)(7)(E)  btain the login credentials for the account you will be assigned to, please reach out to Mr. Ivahnenko (CC'd
If you have	questions or would like assistance, please contact (b)(6) babelstreet.com>
and the Bab	pel Street® (b)(6) @babelstreet.com>. We look forward to working with you.
Respectfully	
(b)(6)	
Babel Stree	<del>:</del> <del>f</del>
	(b)(6)
www.babels Washington	street.com D.C.   London   Canberra   San Francisco

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Message	
From:	(b)(6), (b)(7)(C)
Sent:	10/25/2019 12:15:38 PM
То:	( <u>(n)(e)</u> @babelstreet.com]
Subject:	Re: Babel Basics Training Exercises
Sir,	
l am not s	ure why every time I log in, my password is not valid?
Respectfu	lly,
(b)(6), (l	D)(7)(C)
	ntraband Enforcement Team
U.S. Custo	ms and Border Protection
	(b)(6)
Sent: Tues	day, October 22, 2019 1:55 PM (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: Re	e: Babel Basics Training Exercises
Hi <b>(b)(6)</b> ,	(b)(7)(C)
Thank you	for your email; I've reviewed your exercises. Your data streams have been completed correctly (kudos!).
	(b)(7)(E)
Respectful	ly,
(b)(l	<b>6)</b>
	Babel Street
Customer I	
	(b)(6)
www.babel	
Wasningto	n D.C.   London   Canberra
and may co any action liability aris	ation transmitted, including any attachments, is intended only for the person or entity to which it is addressed ontain business proprietary material. Any review, retransmission, dissemination or other use of, or taking of in reliance upon, this information by persons or entities other than the intended recipient is prohibited, and all ing therefrom is disclaimed. If you received this in error, please contact the sender and delete the material fro tter. This information may come from Babel Street or one of its subsidiaries.
On	Tue, 22 Oct at 1:45 PM (b)(6), (b)(7)(C) @cbp.dhs.gov> wrote:
l th	nink I am good to go on my end now?

Detroit Contraband Enforcement Team U.S. Customs and Border Protection

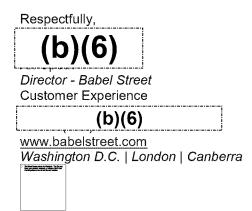
From .	(b)(	6) abelstreet	.com>	
		ctober 22, 2019 11:5		
To:		(b)(6), (b)(7)(C)		cbp.dhs.gov>
Cc:	(b)(6)	babelstreet.co	(b)(6)	babelstreet.com
Subje	ct: Re: Bab	el Basics Training Ex	ercises	
Hi (b)	(6), (b)(7)(0	<b>&gt;</b> )		

As far as we know, you were only required to complete Collection Review 101 training (which you did over the weekend). However, we're pleasantly surprised to see that you've decided to continue on to the full-length Babel Basics training.

We see that you have completed all of the video modules for Babel Basics training. The last part is to complete the training exercises. I've attached the step-by-step workbook to guide you through these exercises and have provided you credentials to the training environment account where the exercises need to be completed.

## Training Environment Exercise Account: (b)(7)(E)

Please let me know if you have any questions and, again, well done on your diligence with training!



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iviessage	
From:	(b)(6), (b)(7)(C)
Sent:	<u>10/21/201</u> 9 5:33:36 PM
To:	(b)(6)

To whom it may concern,

I am trying to recover my password. A previous email indicated my username was my email but when I go to reset my password, it says my username is invalid.

Respectfully,

(b)(6), (b)(7)(C)

Detroit Contraband Enforcement Team U.S. Customs and Border Protection

Appointment

From:

on behalf of

(b)(6), (b)(7)(C)

**Sent**: 1/9/2019 12:56:03 PM

To: (b)(6) , babelstreet.com]

(b)(6), (b)(7)(C)

Subject: Declined: FW: Babel Work Session

Location: (b)(7)(E)

**Start**: 1/9/2019 4:00:00 PM **End**: 1/9/2019 5:00:00 PM

Show Time As: Busy

AD billion is not feeling well and will be out of the office today. He doesn't have access to any gov email or gov phone. Can he please reschedule for another date/time? V/R,

Message	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
From:	(b)(6)
Sent:	3/22/2019 1:48:23 PM
То:	(b)(6), (b)(7)(C)
Subject:	Re: ATS-G Data Review and Way Forward

## Sure thing

I'm getting the updated version now and I'll send it to everyone on the invite.

Talk to you then,

(b)(6)

Director, Border Programs 11921 Freedom Drive Suite 1050 Reston, VA 20190

(b)(6)

www.babelstreet.com

Washington D.C. | London | Canberra | San Francisco

 Message
 (b)(6)
 babelstreet.com

 Sent:
 4/10/2019 6:19:14 PM

 To:
 (b)(6), (b)(7)(C)

 Subject:
 RE: March Stats???

 Attachments:
 March (b)(6) | xlsx

(b)(6), (b)(7)(C)

Here are my March stats. Let me know how it looks to you.

Shon get's back from his leave (moving) next week so hopefully we can get this process automated.

Take care,

(b)(6)

Director, Border Programs 11921 Freedom Drive Suite 1050

Reston, VA 20190

(b)(6)

www.babelstreet.com

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From (b)(6)

Sent: Tuesday, April 09, 2019 10:04 AM

T( (b)(6), (b)(7)(C) @cbp.dhs.gov>

Subject: RE: March Stats???

I'll get it to you before the end of the week.

(b)(6)

Director, Border Programs 11921 Freedom Drive Suite 1050

(b)(6)

www.babelstreet.com

Reston, VA 20190

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entities other than the intended recipient is prohibited, and all liability arising therefrom is disclaimed. If you received this in error, please contact the sender and delete the material from any computer. This information may come from Babel Street or one of its subsidiaries.

From	(b)(6), (b)(7)(C)	⊅cbp.dhs.gov>
Sent: 7	Tuesday, April 09, 2019 8:41 AM	
Τ¢	(b)(6)	@babelstreet.com>
Subied	t: March Stats???	

(b)(6), (b)(7)(C)

Senior Advisor NTC-CND Publicly Available Information Group (PAIG) U.S. Customs & Border Protection

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Chicago Field Office - TAU	
Miami Field Office/MIA TTRT	
San Diego Field Office - Calexico	
AMO Cyber Invest. Unit (SD)	
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Message	
From: Sent:	(b)(6) babelstreet.com] 4/12/2019 8:42:00 PM
To: CC:	(b)(6), (b)(7)(C)
Subject:	(b)(6) @babelstreet.com Completion of Babel X Read Only Training
Hello[(t	<del>)(6)</del>
Congratulati	ions on completing Collection Review 101 training!
You are now to obtain the	v ready and equipped to begin using Babel X® with read only access at(b)(7)(E) In order e login credentials for the account you will be assigned to, please reach out to [(b)(6), (b)(7)(C)](CC'ed above).
If you have o	questions or would like assistance, please contact (b)(6), (b)(7)(C) @babelstreet.com> el Street® (b)(6) @babelstreet.com>. We look forward to working with you.
Respectfully	<u>,,                                   </u>
(b)(6	
Babel Stree	<del>t</del>
	(b)(6)
www.babels Washington	

The information transmitted, including any attachments, is intended only for the person or entity to which it is addressed and may contain business proprietary material. Any review, retransmission, dissemination or other use of, or taking of any action in reliance upon, this information by persons or entities other than the intended recipient is prohibited, and all liability arising therefrom is disclaimed. If you received this in error, please contact the sender and delete the material from any computer. This information may come from Babel Street or one of its subsidiaries.

Message	(b)(6)	babelstreet.com]
From: Sent:	2/12/2019 9:53:39 P	
То:		(b)(6), (b)(7)(C)
CC: Subject:	Re: Babel Basics Exer	
Eric, Congratula the note be	itions on completing low regarding you	g Babel Basics, before I mark your exercises as complete, I am highlighting r exercises. (b)(7)(E), (b)(7)(E)
		b)(7)(E)

Message			
From:	(1	o)(6), (b)(7)(C	
Sent:	9/20/2019 5:44:57 PM	.,	j
To:	(b)(6) @babelstreet.co	m]	
Subject:	RE: Trouble Logging into Babel X		
Greetings,			
It is working	; now,		
Thank you			
U. S. Custo Seattle Fie 9901 Pacif Blaine, WA	(7)(E) oms and Border Protection ld Office ic Highway		
•	(b)(6)babelstreet.com> , September 20, 2019 12:11 PM (b)(6), (b)(7)(C) @	cbp.dhs.gov>	
Cc: (b)		(b)(6), (b)(7)(C)	D@cbp.dhs.gov>
Hello (b)(6	), (b)(7)(C)		abel X account. Do you mind trying to logir terms of service page.
Our apologi	es for the issue. Please let us know	if you encounter further difficu	ties.

Respectfully,

(b)(6)

urector - Baber Street

Customer Experience

(b)(6)

www.babelstreet.com

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Message	
From:	(b)(6), (b)(7)(C)
Sent:	10/31/2019 2:12:15 PM
To:	<u>(ρχ6)</u> babelstreet.com
Subject:	FW: Completion of Collection Review 101 Training
Good morn	ing
Good morn	mig,
	s to follow up on access to the babelstreet website. I emailed (b)(6), (b)(7)(C) last week following up with the est. Thank you for your assistance and I look forward to hearing from you.
Regards,	
(b)(6), (b	(7)(C)
	arine Operations
Trenton, M	·
	DHS Alliance Task Force
Detroit, Mi	ohigan et en
(b)(7	')(E)
From:	(b)(6) Dabelstreet.com>
	nesday, October 23, 2019 11:28 AM
То	(b)(6) @cbp.dhs.gov>
Cc: (b)	(6) Dabelstreet.com
Subject: Co	mpletion of Collection Review 101 Training
	h)(c)
	(b)(6) [ Itions on completing <i>Collection Review 101</i> training!
Congratata	,
	w ready and equipped to begin using Babel X® a (b)(7)(E). In order to obtain the login for the account you will be assigned to, please reach out to the login (CC'ed above).
If you have	questions or would like assistance, please contact (b)(6) @babelstreet.com>
and the Bal	pel Street®
Respectfull	<u>y,</u>
(b)(	<b>6)</b>
Director - B	
Customer E	
	(b)(6)
www.babels	street.com n D.C.   London   Canberra
vvasiiiigtoi	TD.O.   London   Camberra

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Message			
Sent:	10/9/2019 2:01:32 PM		
To:	@babelstreet.com]		
cc: (b)(6), (b)(7)(C)			
Subject:	RFI: PAU Training		
Good Morn	ning,		
		ne FY20 classes to make adjustments and I'm wondering whether there's any number of licenses will be available to continue the Babel Street training?	
	and the current plan, st use it, they lose it.	audents will have a 60-day trial in which time their usage will be assessed. If	
V/R,			
(b)(6), (b)	(7)(C)		
	U Program Manager)		
,	0 /	nger Division, 3.02-006C	
	ield Operations		
U.S. Custon	ms and Border Protecti	on	
	(b)(7)(E)		
exempt from pu and disposed o	ıblic release under the Freedo f in accordance with DHS pol	CEMENT SENSITIVE and is designated for OFFICAL USE ONLY. It contains information that may be on of Information Act (5USC552). This document is to be controlled, handled, transmitted, distributed, icy relating to FOUO information, and is not to be released to the public or personnel who do not have of from CBPs Office of Field Operations.	
From:	(b)(6)	ව babelstreet.com>	
Sent: Wedne	esday, October 2, 2019 2	2:37 PM	
To	(b)(6),	(b)(7)(C)	
Cct	INFO: PAU (MIZIE) Class 19	······································	
Subject. NL.	INTO. PAULILLE CIASS 13	23 Evaluations	
(b)(6), (b)	(7)(C)		
Thank you fo	or sharing with us the fe	edback. We're also looking forward to our next session.	
When you're interested.	e ready, we're also availa	able to provide a one-on-one demo to you and anyone else that might be	
Take care,			
	(b)(6)		
Director, Bord	der & Vetting Programs		

(b)(6)

11921 Freedom Drive

Suite 1050

## www.babelstreet.com

Washington D.C. | London | Canberra | San Francisco

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From	(b)(6), (b)(7)(C)	bcbp.dhs.gov>
Sent: \	Wednesday, October 02, 2019 2:2	5 PM
Tď	(b)(6)	වුbabelstreet.com>
C	(b)(6), (b)(7)(C)	Dcbp.dhs.gov>
Subjec	ct: INFO: PAU (D)(7)(E) Class 1903 Evalu	uations
Good	Afternoon (b)(6)	

Thank you again for supporting the PAU course and providing training in the last class. FYSA, please see attached class feedback. Look forward to working with you on future classes.

V/R,

## (b)(6), (b)(7)(C)

CBPO (PAU Program Manager)

National Targeting Center, Passenger Division, 3.02-006C

Office of Field Operations

U.S. Customs and Border Protection

(b)(7)(E)

Message			***************************************	
Sent: Fo:	6/14/2019 6:29:08 PM	@hotmail.com];	(b)(6)	babelstreet.com
o. Subject:	INFO: Thank You for Supporting the PAU			jbabeistreet.comj
ні <b>(І</b>	b)(6)			
• •	gies for not including you in my mess be available on the following dates/tin	• •	next sessions are con	ning up and I'm hoping
	ugust Class: Monday, Aug 12, 3-5 p. eptember Class: Monday, Sep 23, 3-5			
Thank yo	u!			
V/R,				
(b)(6),	(b)(7)(C)			
	AU Program Manager)			
	Targeting Center, Passenger Division	, 3.02-006C		
	Field Operations			
J.S. Cust	oms and Border Protection			
	(b)(7)(E)			
exempt from and disposed	This document is LAW ENFORCEMENT SENSII public release under the Freedom of Information of in accordance with DHS policy relating to FO o-know" without prior approval from CBPs Office	Act (5USC552). This docur UO information, and is not	nent is to be controlled, har	ndled, transmitted, distributed,
From:	(b)(6), (b)(7)(C)			
	sday, June 13, 2019 2:01 PM	(b)(6), (b)(7)(C)		
Td		(b)(6), (b)(7)(C)	,	
	b)(6),			
	$\sim / \langle \sim / \rangle$			
•				
Subject: IN	IFO: Thank You for Supporting the PAU	(h)/7)/F	<u> </u>	
		(5)(1)(L	<i></i>	
ood Aftوئ	ernoon All,			

My apologies for this very delayed message but I do want to thank you for helping us rollout what has been a successful warrely training course last month. The students were quite appreciative of the knowledge they received, particularly since the instructors were subject matter experts for the lessons taught and were able to easily field a variety of questions.

Based on student evaluations, the general consensus was very positive and indicated that we are on the right path. Their feedback guided a few minor adjustments for future sessions and we are hopeful that our August and September sessions will be even more productive. In the coming days, I'll be reaching out to request your continued support and availability to provide training during our next two sessions.

We couldn't have accomplished this goal without you. Thank you again!

V/R.

(b)(6), (b)(7)(C)

CBPO (PAU Program Manager)
National Targeting Center, Passenger Division, 3.02-006C
Office of Field Operations
U.S. Customs and Border Protection

(b)(7)(E)

Messag	e
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From: (b)(6), (b)(7)(C)

**Sent**: 6/12/2019 2:47:47 PM

To: (b)(6) Dabelstreet.com

Subject: RFI: Question on Acquiring Additional Licensing

Good Morning (b)(6)

We met briefly a (b)(7)(E) a few weeks ago during training for our analysts at the port. At your convenience, I'm interested in obtaining information on potentially purchasing additional licenses exclusively for use by (b)(7)(E) I've been asked to provide a wishlist for my program and this is one of the items on my wishlist. My contact information is below. Thank you!

V/R

(b)(6), (b)(7)(C)

CBPO (PAU Program Manager)

National Targeting Center, Passenger Division, 3.02-006C

Office of Field Operations

U.S. Customs and Border Protection

(b)(7)(E)

Message				
Sent:	8/12/2019 2:23:07 PM			
To:	(b)(6)	වbabelstreet.com]		
CC:		(b)(6), (b)(7)(C)		(5)(6)
	(b)(6) @babelstreet.co			(b)(6)
Subject:	RE: Upcoming PAU	raining		
•	. 5 ()	· ·		
Good Morn	ning (b)(6)			
man S g	L			
Thank you!				
From	(b)(6)	babelstreet.com>		
Sent: Mond	day, August 12, 2019 10:17	AM		
То:[	(b)(6), (b)(7)(C)	cbp.dhs.gov>		
Cc:	(b)(6), (b)(7)(C)	@cbp.dhs.gov>	(b)(6)	babelstreet.com>
Subject: Re	e: Upcoming PAU((()(7)(E)) Train	ing		
	b)(7)(C) visor Publicly Available Inform oms & Border Protection	ation Group (PAIG)		
PAIG Requ	uests: <b>(b)(7)(E)</b> <u>(b)</u> C	BP.DHS.GOV		
Babel Stree	et.			
	(b)(6)			
	` / ` /			
Accounts:				
				·····
		Albuquerque		PAU 8/12 PAU 8/12

	Albuquerque		PAU 8/12
	Aruba		PAU 8/12
(b)(6), (b)(7)(C), (b)(7)(E)	BWI	(b)(6), (b)(7)(C)	PAU 8/12
	Chicago		PAU 8/12
	FLL		PAU 8/12
	FLL		PAU 8/12
	Guam		PAU 8/12
	Houston		PAU 8/12

(b)(6), (b)(7)(C), (b)(7)(E)	IAD IAD JFK Laredo Las Vegas Las Vegas Miami Miami Miami Montreal Nassau Norfolk Pittsburgh Portland San Antonio San Francisco San Juan San Ysidro Vancouver Port of Canaveral	(b)(6), (b)(7)(C)	PAU 8/12
	San Ysidro Vancouver Port of		PAU 8/12 PAU 8/12
	Port of Canaveral Tampa Toronto		PAU 8/12 PAU 8/12 PAU 8/12

See you in a little bit,

(b)(6)

Director, Border & Vetting Programs 11921 Freedom Drive Suite 1050 Reston, VA 20190

(b)(6)

www.babelstreet.com

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***************************************		<u></u>
From	(b)(6), (b)(7)(C)	bcbp.dhs.gov>
Sent: Thursday	, August 8, 2019 1:26 PM	
То	(b)(6)	p babelstreet.com>
C¢	(b)(6), (b)(7)(C)	@cbp.dhs.gov>
Subject: RE: Up	coming PAU (6)(7)(E). Training	
·		
н <b>(b)(6)</b>		

We will add (b)(6) to the visitor list.	Thank you both!
V/R,	
(b)(6), (b)(7)(C)	

From (b)(6), babelstreet.com>
Sent: Thursday, August 8, 2019 1:25 PM

To (b)(6), (b)(7)(C)

Subject: Re: Upcoming PAU (19)(7)(E) Training

Hi (b)(6), (b)(7)(C)

I usually work off of the tool so all I would need is internet access and a chrome browser.

I think (1006) (1017)(101) I is putting together the list of accounts for the group so when that's sent out, just have his and my contact information there as well.

I also wanted to ask, if it's not too late, to bring along one of my guys to assist with the hands-on portion of the class. here's his information:

(b)(6)

Thanks,

(b)(6)

Director, Border & Vetting Programs 11921 Freedom Drive

Suite 1050

Reston, VA 20190

(b)(6)

www.babelstreet.com

Washington D.C. | London | Canberra | San Francisco

 From
 (b)(6), (b)(7)(C)
 Dcbp.dhs.gov>

 Sent: Tuesday, August 6, 2019 7:27 AM
 Tc
 Dbabelstreet.com>

 Cc
 (b)(6)
 Dbabelstreet.com>

 Cc
 (b)(6), (b)(7)(c)
 Dcbp.dhs.gov>

 Subject: Re: Upcoming PAU [INITIE] Training

Good Morning (b)(6)

Welcome back! You should be ok for Monday. If there is course material you would like me to make available to the students, I can upload that and have it available for the students.
X7/D

V/R,
(b)(6), (b)(7)(C)
CBPO (PAU Program Manager)
National Targeting Center, Passenger Division (b)(7)(E)
Office of Field Operations
U.S. Customs and Border Protection
(b)(7)(E)
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Fron (b)(6) Dbabelstreet.com>
Sent: Monday, August 5, 2019 3:37 PM
To (b)(6), (b)(7)(C)
Cct (D)(O); (D)(I)(O)  Subject: Re: Upcoming PAU((D)(I)(E)) Training
H (b)(6), (b)(7)(C)  I'm back in the office today and getting quickly caught up.
Yes, (b)(6), (b)(7)(C)
Please let me know if I owe you any other information before next week or if you have anything for me that I should be mindful of.
Take care,
(b)(6)
Director, Border & Vetting Programs
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C.   London   Canberra   San Francisco

(b)(6), (b)(7)(C) From (b)(6), (b)(7)(C)

Sent: Thursday, August 1, 2019 12:28 PM -⊉cbp.dhs.gov>

To $(b)(6), (b)(7)(C)$ y@babelstreet.com>
Subject: RE: Upcoming PAU(b)(7)(B)Training
H (b)(6), (b)(7)(C)
I hear you are on vacation. No worries! We can take care of this next week when you are back.
Since you are not a govie (b)(7)(E)
request.
Enjoy, be safe, and I'll talk to you next week ©
V/R,
(b)(6), (b)(7)(C)
CBPO (PAU Program Manager)
National Targeting Center, Passenger Division, 3.02-006C
Office of Field Operations U.S. Customs and Border Protection
(b)(7)(E)
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From (b)(6) Dbabelstreet.com>
, — — — — — — — — — — — — — — — — — — —
Sent: Thursday, August 1, 2019 10:48 AM
Sent: Thursday, August 1, 2019 10:48 AM  To (b)(6), (b)(7)(C)
Sent: Thursday, August 1, 2019 10:48 AM  To (b)(6), (b)(7)(C)  (b)(6), (b)(7)(C) (@cbp.dhs.gov>
Sent: Thursday, August 1, 2019 10:48 AM  To (b)(6), (b)(7)(C)
Sent: Thursday, August 1, 2019 10:48 AM  To (b)(6), (b)(7)(C)  (b)(6), (b)(7)(C) (@cbp.dhs.gov>
Sent: Thursday, August 1, 2019 10:48 AM  To (b)(6), (b)(7)(C)  (b)(6), (b)(7)(C) (@cbp.dhs.gov>
Sent: Thursday, August 1, 2019 10:48 AM  To (b)(6), (b)(7)(C)  (b)(6), (b)(7)(C) @cbp.dhs.gov>  Subject: Re: Upcoming PAU(b)(7)(E) Training
Sent: Thursday, August 1, 2019 10:48 AM  To (b)(6), (b)(7)(C)  (b)(6), (b)(7)(C) @cbp.dhs.gov>  Subject: Re: Upcoming PAU (b)(7)(E) Training  Hi (b)(6), (b)(7)(C)
Sent: Thursday, August 1, 2019 10:48 AM  To (b)(6), (b)(7)(C)  (b)(6), (b)(7)(C)  (c)  (b)(6), (b)(7)(C)  (d)(6), (b)(7)(C)  (e)(6), (b)(7)(C)  (f)(6), (b)(7)(C)  (f)(6), (b)(7)(C)  Subject: Re: Upcoming PAU (b)(7)(E) Training  Hi (b)(6), (b)(7)(C)  Sorry for the late response. I'm traveling this week with very limited internet access.  I'm very much looking forward to our session and all that I would need is to be added to the visitor's list for
Sent: Thursday, August 1, 2019 10:48 AM  To (b)(6), (b)(7)(C)  (b)(6), (b)(7)(C)  (c) (b)(6), (b)(7)(C)  (d)(6), (b)(7)(C)  (e)(6), (b)(7)(C)  Subject: Re: Upcoming PAL (b)(7)(E) Training  Hi (b)(6), (b)(7)(C)  Sorry for the late response. I'm traveling this week with very limited internet access.  I'm very much looking forward to our session and all that I would need is to be added to the visitor's list for those days (b)(7)(E)  Take care,
Sent: Thursday, August 1, 2019 10:48 AM  To (b)(6), (b)(7)(C)  (b)(6), (b)(7)(C)  (b)(6), (b)(7)(C)  (c)  (b)(6), (b)(7)(C)  (c)  (b)(6), (b)(7)(C)  (d)(7)(C)  (e)(7)(C)  (e)(7)(C)  Training  Hi (b)(6), (b)(7)(C)  Sorry for the late response. I'm traveling this week with very limited internet access.  I'm very much looking forward to our session and all that I would need is to be added to the visitor's list for those days (b)(7)(E)
Sent: Thursday, August 1, 2019 10:48 AM  To (b)(6), (b)(7)(C)  (b)(6),(b)(7)(C)  (b)(6),(b)(7)(C)  Subject: Re: Upcoming PAL (b)(7)(E) Training  Hi (b)(6), (b)(7)(C)  Sorry for the late response. I'm traveling this week with very limited internet access.  I'm very much looking forward to our session and all that I would need is to be added to the visitor's list for those days (b)(7)(E)  Take care,  (b)(6)  Director, Border Programs 11921 Freedom Drive
Sent: Thursday, August 1, 2019 10:48 AM  To (b)(6), (b)(7)(C)  (b)(6), (b)(7)(C)  (c) (c) (c)(7)(C)  (c) (c)(b)(6)(7)(C)  (c) (c)(b)(7)(C)  Subject: Re: Upcoming PAU (b)(7)(B) raining  Hi (b)(6), (b)(7)(C)  Sorry for the late response. I'm traveling this week with very limited internet access.  I'm very much looking forward to our session and all that I would need is to be added to the visitor's list for those days (b)(7)(E)  Take care,  (b)(6)  Director, Border Programs
Sent: Thursday, August 1, 2019 10:48 AM  To

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Sent: Tuesday, July 30, 10:33 AM
Subject: Upcoming PAU (D)(7)(E): Training
To: (b)(6), (b)(7)(C)

Hi (b)(6)

We are finalizing logistics for the training and since I wasn't involved in the May training, I wasn't sure whether I needed to get you access to the building or whether you already had something in place. If we need to get you access, please disregard this email. I don't want you stuck outside the gate or the building. Either way, please let me know what works for you.

I'll be out of the office this afternoon and have included CBPC (b)(6),(b)(7)(c) who will help us coordinate in my

V/R,

(b)(6), (b)(7)(C)

absence. Thank you!

CBPO (PAU Program Manager)
National Targeting Center, Passenger Division, 3.02-006C
Office of Field Operations
U.S. Customs and Border Protection
(b)(7)(E)

Message		***************************************
Sent:	10/10/2019 11:10:40 AM	
То:	(b)(6), (b)(7)(C)	
	(b)(6) @babelstreet.com]	
Subject:	RE: PAU Training	
Good Mor	ning!	
That soun	ds perfect, thank you! Just wanted to be sure I understood so I don't provide misinformation.	
V/R,		
(b)(6		
CBPO (PA	AU Program Manager)	
	Cargeting Center, Passenger Division, 3.02-006C	
	Field Operations	
U.S. Cust	oms and Border Protection (b)(7)(E)	
exempt from pand disposed	This document is LAW ENFORCEMENT SENSITIVE and is designated for OFFICAL USE ONLY. It contains information that no mublic release under the Freedom of Information Act (5USC552). This document is to be controlled, handled, transmitted, distrib of in accordance with DHS policy relating to FOUO information, and is not to be released to the public or personnel who do not p-know" without prior approval from CBPs Office of Field Operations.	buted,
From:	(b)(6), (b)(7)(C)cbp.dhs.gov>	
Sent: Wed	nesday, October 9, 2019 10:35 AM	
To:	(b)(6), (b)(7)(C)	
Subject: Ri	: PAU Training	
(b)(6), (b)(	7)(C)	
We will giv	e pilot licenses for each of the four classes. They last 60 days. (b)(7)(E)	
(b)(	7)(E)	
(b)(6),	(b)(7)(C)	
Senior Adv	isor	
	ublicly Available Information Group (PAIG)	
	ns & Border Protection	
(b)(	7)(E)	
From:	(b)(6), (b)(7)(C) @cbp.dhs.gov>	
Sent: Wed	nesday, October 9, 2019 10:04 AM	
To:	(b)(6) Dabelstreet.com>	
Cc:	(b)(6), (b)(7)(C) @cbp.dhs.gov>	
Subject: Rf	I: PAU Training	

Good Morning,

We're reviewing the agenda for the FY20 classes to make adjustments and I'm wondering whether there's any indication of whether a sufficient number of licenses will be available to continue the Babel Street training?

If I understand the current plan, students will have a 60-day trial in which time their usage will be assessed. If they don't use it, they lose it. (b)(7)(E)
(b)(7)(E) Also, do you see this continuing for the FY20 classes?
Appreciate any insight that may assist with planning for the next four classes. Thank you!
V/R, (b)(6), (b)(7)(C)
From: (b)(6), @babelstreet.com>
Sent: Wednesday, October 2, 2019 2:37 PM
To (b)(6), (b)(7)(C)
Subject: RE: INFO: PAU (19)(7)(E) Class 1903 Evaluations
(b)(6), (b)(7)(C)
Thank you for sharing with us the feedback. We're also looking forward to our next session.
When you're ready, we're also available to provide a one-on-one demo to you and anyone else that might be interested.
Take care,
(b)(6)
Director, Border & Vetting Programs
11921 Freedom Drive
Suite 1050 Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C.   London   Canberra   San Francisco
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From: (b)(6), (b)(7)(C) cbp.dhs.gov>
Sent: Wednesday, October 02, 2019 2:25 PM
Td (b)(6) Dabelstreet.com>
Cc: (b)(6), (b)(7)(c) @cbp.dhs.gov> Subject: INFO: PAU(b)(7)(E) Class 1903 Evaluations
Good Afternoon (b)(6)
Thank you again for supporting the PAU(b)(7)(E) course and providing training in the last class. FYSA, please see attached class feedback. Look forward to working with you on future classes.

V/R,

## (b)(6), (b)(7)(C)

CBPO (PAU Program Manager) National Targeting Center, Passenger Division, 3.02-006C Office of Field Operations U.S. Customs and Border Protection

(b)(7)(E)

Appointmer	nt			
From:				
Sent:			/L\/ <b>7</b>	
To:	(D)	(6),	(D)(1	)(C)
	(b)(6)	babelstreet.com	(b)(6)	211110711111111111111111111111111111111
Subject:	PAU VTC 2001: Visa F	Revocation Requests (Placeh	older)	<del></del>

1/13/2020 5:30:00 PM Start: 1/13/2020 8:00:00 PM End:

Show Time As: Free

(b)(6), (b)(7)(C) (b)(6) Required Attendees:

Message		
Sent:	8/14/2019 6:58:07 PM	
То:	(b)(6), (b)(7)(C)	
Subject:	(b)(6) @babelstreet.com]  FW: Babel Street	·
Good Afte	rnoon (b)(6), (b)(7)(C)	
The below	user was able to access Babel Street prior but is having difficulty today.	
From (b)(	(6), (b)(7)(C)	
Sent: Wed	Inesday, August 14, 2019 2:34 PM	
	(b)(6), (b)(7)(C) CBP.DHS.GOV>	
Subject: B	abel Street	
	(b)(6), (b)(7)(C), (b)(7)(E)	

Message			
From:	(b)(6), pabelstreet.com]		
Sent:	7/22/2019 6:59:05 PM		
То:	(b)(6), (b)(7)(C)		
Subject:	Re: (b)(7)(E)		
You are co	rrect on (b)(7)(E)		
	(b)(7)(E)		
	(b)(7)(E)		
Let me kno	w if that adds context to the conversion.		
	(b)(6)		
Director, Bor 11921 Freedo Suite 1050 Reston, VA 2	der & Vetting Programs om Drive		
i	o)(6)		
www.babelst Washington I	reet.com D.C.   London   Canberra   San Francisco		
From:	(b)(6), (b)(7)(C) @cbp.dhs.gov>		
(	ay, July 22, 2019 2:46 PM		
TdSubject: FW	(b)(6) babelstreet.com>		
FYSA			
(b)(6),	(b)(7)(C)		
Senior Advi			
	ublicly Available Information Group (PAIG)		
U.S. Customs & Border Protection			
(b)(7)(	<u>E)</u>		
42.2.2.2.2.2.	(b)(6), (b)(7)(C) ay, July 22, 2019 2:43 PM		
Td	(b)(6), (b)(7)(C)		
Cd	namen management and the second and an anti-second and anti-second and an anti-second and		
(b)(6) Subject: RE:	, <b>(b)(7)(C)</b>		
I don't see t	hat listed under the (b)(7)(E) from the helpdesk.		

Respectfully,			
(b)(6), (b)(7)(C)			
Supervisory Border Patrol Agent -	Intelligence		
Tucson Sector Intelligence Unit			
(b)(7)(E)			
F			
From (b)(6), (b)		p.dhs.gov>	
Sent: Monday, July 22, 2019 11:4 To:			
Cc:	(b)(6), (b)(7)(0	S)	
·	P.DHS.GOV>	······································	
Subject: RE: (b)(7)(E)			
75 1 (6V7VE) 11 1	/b//7//F)		
Babel uses (b)(7)(E) or their	(D)(7)(E)		
(b)(6), (b)(7)(C)			
Senior Advisor			
NTC-CND Publicly Available Infor			
U.S. Customs & Border Protectio	n		
(b)(7)(E)			
From: (b)(6), (b)(7)(C)			
<b>Sent:</b> Monday, July 22, 2019 2:26			
To		\(C\	
Cc	(b)(6), (b)(7	<u>/(C)</u>	
	<u>P.DHS.GOV</u> >		
Subject: (b)(7)(E)			
Good morning (b)(6), (b)(7)(C)			
(5)(0), (5)(1)(0)			
Hope you had a good weekend. I'	ll get you something on the L	ocate X feedback tomorrow. Before I forg	et though, I've
been meaning to ask you abou		(b)(7)(E)	
		~	
(b)(7)(I someone questions me!	<u>=)</u>	] Just curious so that I can look smart the	next time
someone questions me:			
Respectfully,			
(b)(6), (b)(7)(C)			
Silnervisory Rorder Patrol Agent -	Intelligence		
Supervisory Border Patrol Agent - Tucson Sector Intelligence Unit	Intelligence		
Tucson Sector Intelligence Unit	Intelligence		

Message	,		
From:		(b)(6), (b)(7)(C)	0000
Sent:	8/12/2019 4:42:29 PM		
To:	<u>் ம்ரு</u> babelstreet.com		
Subject:	(b)(7)(E)		

(b)(6), (b)(7)(C)

Supervisor, Air Sea Enforcement Team US Customs and Border Protection Office of Field Operations / Norfolk Port of Entry Norfolk, VA 23510

(b)(6), (b)(7)(C), (b)(7)(E)

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Message	
From:	(b)(6) babelstreet.com]
Sent:	3/4/2019 4:24:26 PM
То:	(b)(6), (b)(7)(C)
CC: Subject:	(b)(6) @babelstreet.com  Re: Babel Basics Exercises Incomplete
Hi (b)(6), (b)(7)(0	
and haven't ha	follow up on your training exercises one more time. I completely understand if you have other priorities at the moment d time to get around to them. However, once you are able to complete the exercises, please either email elstreet.com or resubmit them via the training website so we can pass you through the training.
Kind Regards,	
(b)(6)	
Director of Cu	istomer Experience - Babel Street
	b)(6)
www.babelstro	ect.com .C. / London / Canberra / San Francisco
wasnington D	.C. / London / Canberra / San Francisco
contain busine upon, this info disclaimed. If come from Ba	on transmitted, including any attachments, is intended only for the person or entity to which it is addressed and may east proprietary material. Any review, retransmission, dissemination or other use of, or taking of any action in reliance rmation by persons or entities other than the intended recipient is prohibited, and all liability arising therefrom is you received this in error, please contact the sender and delete the material from any computer. This information may bel Street or one of its subsidiaries.
On W	/ed, 27 Feb at 1:12 PM , (b)(6) babelstreet.com> wrote:
H1[ (b)(	6), (b)(7)(C)
	vanted to follow up and see if you've had a chance to complete your training exercises? I'm unfortunately e to pass you through the training until these are complete. Please let me know if you have any questions.
Kind	Regards,
[	(b)(6)
	ctor of Customer Experience - Babel Street
[	(b)(6)
Ĺ	
***********	babelstreet.com
wasn	ington D.C. / London / Canberra / San Francisco
addre of, or is pro	information transmitted, including any attachments, is intended only for the person or entity to which it is exsed and may contain business proprietary material. Any review, retransmission, dissemination or other use taking of any action in reliance upon, this information by persons or entities other than the intended recipient whibited, and all liability arising therefrom is disclaimed. If you received this in error, please contact the sender lelete the material from any computer. This information may come from Babel Street or one of its subsidiaries.
	On Mon, 18 Feb at 12:52 PM <b>(b)(6)</b> @babelstreet.com> wrote: Hi Sylvia,
	Thank you for submitting your exercises for review. I went to check your training exercises and did not see any completed in your training account:

For convenience, I have attached a workbook here and included your credentials for the training environment below. Please do not hesitate to reach out if you have any questions or require assistance in completing the exercises.



Kind Regards,

(b)(6)

Director of Customer Experience - Babel Street

(b)(6)

www.babelstreet.com

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On Sun, 17 Feb at 5:09 PM (b)(6), (b)(7)(C) @cbp.dhs.gov>

Assessment Completed: 7.8 Final Exercise Submission for Review Use (b)(6), (b)(7)(C)

Username (b)(6), (b)(7)(C) 2cbp.dhs.gov Score: Pending - Marking Required

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Appointment	
From:	(b)(6), (b)(7)(C)

Sent:

7/31/2019 12:10:00 PM
(b)(6) Pbabelstreet.com] To:

Subject: Declined: Data Review

Location: WebEx

7/31/2019 1:30:00 PM Start: End: 7/31/2019 2:00:00 PM

Recurrence: (none) Appointment

From:	(b)(6)	babelstreet.com]
Sent:	7/30/2019 9:4	9:35 PM
То:		(b)(6), (b)(7)(C)

Subject: (b)(7)(E)

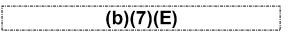
Location: WebEx

 Start:
 7/31/2019 1:30:00 PM

 End:
 7/31/2019 2:00:00 PM

Show Time As: Tentative

Recurrence: (none)



You should just be able to click the link to join. I look forward to chatting tomorrow.

iviessage	<u></u>		
From:		(b)(6), (b)(7)(C)	
Sent:	5/22/2019 1:55:10 PM		
To:	(b)(6)	@babelstreet.com]	
Subject:	address		

(b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Border Patrol Agent – Intelligence USBP HQ Intel

(b)(7)(E)

Appointment						
From:						
Sent: To:	(k	<b>)</b> (c	(6),	(b)	<b>(7)</b>	<b>(C)</b>

(b)(6), (b)(7)(C) acbp.dhs.gov];

(b)(6)

babelstreet.com]

Subject: (b)(6), (b)(7)(C) SCOTLAND

 Start:
 9/27/2019 4:00:00 AM

 End:
 10/5/2019 4:00:00 AM

Show Time As: Free

Required Attendees:

(b)(6), (b)(7)(C)

Appointment		
From:	(b)(6)	babelstreet.com]
Sent:	6/3/2019 4:41:19 PM	<del>-</del>

(b)(6), (b)(7)(C)

Subject: FW: Babel Overview
Location: (b)(7)(E)

Start: 10/9/2018 6:00:00 PM End: 10/9/2018 7:00:00 PM

Show Time As: Tentative

To:

Recurrence: (none)

Message	,
From:	(b)(6)babelstreet.com]
Sent:	7/31/2019 6:00:26 PM
То:	(b)(6), (b)(7)(C)
Subject:	Fwd: Upcoming (b)(7)(E) Training

(PAU Training) is trying to contact me, limited coverage out here, can you plz coordinate with her on my access to the building, thx

(b)(6)

Director, Border Programs 11921 Freedom Drive Suite 1050 Reston, VA 20190

(b)(6)

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 From
 (b)(6), (b)(7)(C)
 @cbp.dhs.gov>

 Sent: Tuesday, July 30, 2019 10:33:06 AM
 To
 @babelstreet.com>

 C(
 (b)(6)
 @cbp.dhs.gov>

 Subject: Upcoming
 (b)(7)(E)
 Training

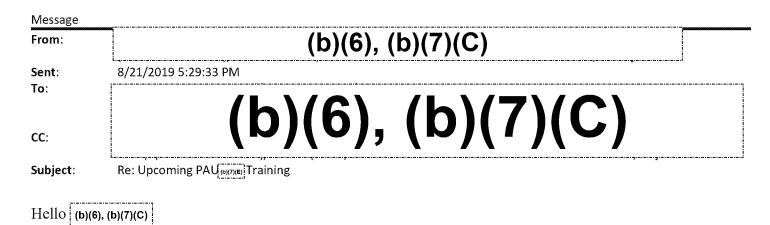
Hi (b)(6)

We are finalizing logistics for the training and since I wasn't involved in the May training, I wasn't sure whether I needed to get you access to the building or whether you already had something in place. If we need to get you access, I'm assuming you are a USC and will go with that unless you tell me otherwise. If you already have access, please disregard this email. I don't want you stuck outside the gate or the building. Either way, please let me know what works for you.

I'll be out of the office this afternoon and have included CBPO who will help us coordinate in my absence. Thank you!

 CBPO (PAU Program Manager)
National Targeting Center, Passenger Division, 3.02-006C
Office of Field Operations
U.S. Customs and Border Protection

(b)(7)(E)



Thank you! I emphasized repeatedly use it or lose it so it's their loss. Purely out of curiosity, could I please know which 4? I know (b)(6), (b)(7)(c) is sitting on a beach in NC but should be returning to work soon.

We have 29 registered for the Sept class and I will get that list to you shortly.

V/R,

(b)(6), (b)(7)(C)

CBPO (PAU Program Manager)

National Targeting Center, Passenger Division, 3.02-006C

Office of Field Operations

U.S. Customs and Border Protection

(b)(7)(E)

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From	(b)(6), (b)	7)(C)	:bp.dhs.gov>			
Sent: Wednesday, August 21, 2019 1:12 PM						
То:	(b)(6), (b)(7)(C)	cbp.dhs.gov>	(b)(6) <sub>,</sub>	babelstreet.com>		
Cc	(b)(6)) ba	belstreet.com>;	(b)(6), (b)(7)(C)	@cbp.dhs.gov>		
Subject: RE: Upcoming PAU [முர்நு] Training						

Post PAU Training

(b)(7)(E)

Overall, pretty good stats historically speaking. We'll see!

(b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)
Senior Advisor
NTC-CND Publicly Available Information Group (PAIG) U.S. Customs & Border Protection
(b)(7)(E)
From (b)(6), (b)(7)(C)
Sent: Tuesday, August 13, 2019 9:16 AM         To       (b)(6)       babelstreet.com>       (b)(6), (b)(7)(C)
(b)(6) (b)(7)(C) Debp dbs gove
Cc: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: RE: Upcoming PAU
Good Morning (b)(6), (b)(7)(C)
Thank you again for yesterday! My apologies again for leaving early but I'm still hearing feedback this morning and the student's loved their new-found knowledge.
We look forward to our September class and thank you again!
(b)(6), (b)(7)(C)
We have 28 on our list so far and will get you the roster for the September class in the next few days.
V/R,
(b)(6), (b)(7)(C)
From: (b)(6) Dbabelstreet.com>
Sent: Monday, August 12, 2019 10:49 AM  To: (b)(6), (b)(7)(c)
ட்ட முரு முருE@cbp.dhs.gov> Cc:முருPbabelstreet.com>
Subject: Re: Upcoming PAU (b)(7/18) Training
Yes, I forgot the help desk address: (b)(6) Dbabelstreet.com
(b)(6)
Director, Border & Vetting Programs
11921 Freedom Drive Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C.   London   Canberra   San Francisco
From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
<b>Sent:</b> Monday, August 12, 2019 10:37 AM
To (b)(6), (b)(7)(C) @cbp.dhs.gov> (b)(6) @babelstreet.com>

Cc (b)(6) babelstreet.com>
Subject: RE: Upcoming PAU ((M)(7)(E) Training
Yes, they will have a login (b)(7)(E) and PW (b)(6) will show them to change it.
PAIG requests is our mailbox for genera (b)(7)(E) requests, etc. ANy Babel questions should come to me (b)(6) or Babel Help desk.
(b)(6), (b)(7)(C)
Senior Advisor
NTC-CND Publicly Available Information Group (PAIG)
U.S. Customs & Border Protection
(b)(7)(E)
From: (b)(6), (b)(7)(C)
Sent: Monday, August 12, 2019 10:24 AM
To: (b)(6) @babelstreet.com>
Cc: (b)(6), (b)(7)(C) @cbp.dhs.gov> (b)(6) @babelstreet.com>
Subject: RE: Upcoming PAU Training
Good Morning (b)(6)
Thank you! Sorry for asking what may be a very dumb question, but I'm assuming they'll need the below to login this
afternoon?
<u></u>
(b)(6), (b)(7)(C)
From: (b)(6) @babelstreet.com>
Sent: Monday, August 12, 2019 10:17 AM
To: (b)(6), (b)(7)(C)
C( (b)(6), (b)(7)(C) @cbp.dhs.gov> (b)(6) @babelstreet.com>
Subject: Re: Upcoming PAU   Training
Good morning (b)(6), (b)(7)(C)
Here's the information and accounts that we'll be sharing this afternoon:
There is the information and accounts that we if so sharing this afternoon.
Primary POC:
(b)(6), (b)(7)(C)
Senior Advisor
NTC-CND Publicly Available Information Group (PAIG)
U.S. Customs & Border Protection
(b)(7)(E)
PAIG Requests: (b)(7)(E) DCBP.DHS.GOV
Babel Street:
(b)(6)

Accounts:

(b)(6), (b)(7)(C), (b)(7)(E)

See you in a little bit,

(b)(6)

Director, Border & Vetting Programs
11921 Freedom Drive
Suite 1050
Reston VA 20190

(	b	)(	((	6	)	 	
1.		ľ	Ι,	J	•		

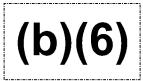
www.babelstreet.com

Washington D.C. | London | Canberra | San Francisco

From	(b)(6), (b)(7)(C)	Dcbp.dhs.gov>	****************
Sent: Thurs	day, August 8, 2019 1:26 PM	 	
То	(b)(6)	Dbabelstreet.com>	
Cc	(b)(6), (b)(7)(C)	මcbp.dhs.gov>	
Subject: RE	: Upcoming PAU [(b)(7)(E)] Trainin	g	
Hi (b)(6			
We will add	( (b)(6) Ito the visitor list.	Thank you both!	
V/R,			
(b)(6), (b)(7)(C			
From{	(b)(6)	)babelstreet.com>	
	day, August 8, 2019 1:25 PM		
To: Cc:	(b)(6), (b)	)(7)(C)	
Subject: Re	: Upcoming PAL ((b)(7)(E) Trainin	g	
Hi (b)(6), (b)(	7)(C)		
		(b)(7)(E)	

I think [10)(6), (10)(7)(C)] is putting together the list of accounts for the group so when that's sent out, just have his and my contact information there as well.

I also wanted to ask, if it's not too late, to bring along one of my guys to assist with the hands-on portion of the class. here's his information:



Thanks,

(b)(6)

Director, Border & Vetting Programs 11921 Freedom Drive

Suite 1050 Reston, VA 20190 Washington D.C. | London | Canberra | San Francisco (b)(6), (b)(7)(C)bp.dhs.gov> Sent: Tuesday, August 6, 2019 7:27 AM (b)(6) (b)(6), (b)(7)(C) Dcbp.dhs.gov> Subject: Re: Upcoming PAU (10)(7)(E) Training Good Morning (b)(6)Welcome back! You should be ok for Monday. If there is course material you would like me to make available to the students, I can upload that and have it available for the students. V/R, CBPO (PAU Program Manager) National Targeting Center, Passenger Division, 3.02-006C Office of Field Operations U.S. Customs and Border Protection WARNING: This document is LAW ENFORCEMENT SENSITIVE and is designated for OFFICAL USE ONLY. It contains information that may be exempt from public release under the Freedom of Information Act (5USC552). This document is to be controlled, handled, transmitted, distributed, and disposed of in accordance with DHS policy relating to FOUO information, and is not to be released to the public or personnel who do not have a valid "need-to-know" without prior approval from CBPs Office of Field Operations. (b)(6) Pbabelstreet.com> Sent: Monday, August 5, 2019 3:37 PM Cci Subject: Re: Upcoming PAU (ID)(7)(E):Training

Please let me know if I owe you any other information before next week or if you have anything for me that I

I'm back in the office today and getting quickly caught up.

(b)(6)

Take care,

Hi (b)(6), (b)(7)(C)

should be mindful of.

(b)(6)Director, Border & Vetting Programs 11921 Freedom Drive **Suite 1050** Reston, VA 20190 (b)(6)www.babelstreet.com Washington D.C. | London | Canberra | San Francisco From: (b)(6), (b)(7)(C) @cbp.dhs.gov> Sent: Thursday, August 1, 2019 12:28 PM To: (b)(6) @babelstreet.com> Subject: RE: Upcoming PAU (16)(7)(E) Training (b)(6)I hear you are on vacation. No worries! We can take care of this next week when you are back. (b)(7)(E)Since you are not a govie request. Enjoy, be safe, and I'll talk to you next week © CBPO (PAU Program Manager) National Targeting Center, Passenger Division, 3.02-006C Office of Field Operations U.S. Customs and Border Protection (b)(7)(E)WARNING: This document is LAW ENFORCEMENT SENSITIVE and is designated for OFFICAL USE ONLY. It contains information that may be exempt from public release under the Freedom of Information Act (5USC552). This document is to be controlled, handled, transmitted, distributed, and disposed of in accordance with DHS policy relating to FOUO information, and is not to be released to the public or personnel who do not have a valid "need-to-know" without prior approval from CBPs Office of Field Operations. (b)(6)@babelstreet.com> Sent: Thursday, August 1, 2019 10:48 AM To: (b)(6), (b)(7)(C)(b)(6), (b)(7)(C) @cbp.dhs.gov> Subject: Re: Upcoming PAU | Training

Hi (b)(6), (b)(7)(C)

Sorry for the late response. I'm traveling this week with very limited internet access.

I'm very much looking forward to our session and all that I would need is to be added to the visitor's list for those days and for someone to escort me past the security check in.

Take care,

(b)(6)

Director, Border Programs 11921 Freedom Drive Suite 1050

Reston, VA 20190

(b)(6)

www.babelstreet.com

Washington D.C. | London | Canberra | San Francisco

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From: (b)(6), (b)(7)(C)

Sent: Tuesday, July 30, 10:33 AM Subject: Upcoming PAU (b)(7)(E) Training

To: (b)(6), (b)(7)(C)

Hi (b)(6)

We are finalizing logistics for the training and since I wasn't involved in the May training, I wasn't sure whether I needed to get you access to the building or whether you already had something in place. If we need to get you access, I fyou already have access, please disregard this email. I don't want you stuck outside the gate or the building. Either way, please let me know what works for you.

I'll be out of the office this afternoon and have included CBPO ((b)(6), (b)(7)(C)) who will help us coordinate in my absence. Thank you!

V/R.

(b)(6), (b)(7)(C)

CBPO (PAU Program Manager)

National Targeting Center, Passenger Division, 3.02-006C

Office of Field Operations

U.S. Customs and Border Protection

(b)(7)(E

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<b>Appointment</b>	<b>,</b>			
From:	(b)(6)	babelstreet.com	(b)(6)	▶ babelstreet.com]
on behalf of	N	(b)(7)(E	)	@cbp.dhs.gov]
Sent:	6/20/2019 3:	39:09 PM		
То:		o)(7)(C)		
Subject: Location:		reet (PAU Training) Room 1.16-001		
Start:	8/12/2019 4:	00:00 PM		
End:	8/12/2019 7:	00:00 PM		
Show Time As	s: Tentative			
Recurrence:	(none)			
Original	Appointment-	 (b)(7)(E)		 @cbp.dhs.gov>
				wcpp.dns.gov>
To:	ay, June 18, 20 (b)(7)(E)	}		(b)(6), (b)(7)(C)
	(b)(6), (b)(7			(4)(4)(4)(4)(4)
Subject: Bab	el Street (PAU		9	
~	•	<del>-</del> :	00 PM (UT	C-05:00) Eastern Time (US & Canada).
	Training Roon			
12.2121212	J			
Topic: Bab	el Street for	PAU		
Presenter:	(b)(6)	)		
-	0075			

Duration: 180 Minutes

Notes: Provide an overview of Babel Street and practical exercises regarding functionality. Please schedule breaks as needed.

Message	
From:	(b)(6) babelstreet.com]
Sent:	6/20/2019 4:13:10 PM
То:	(b)(6), (b)(7)(C)
Subject:	FW: INFO: Thank You for Supporting the (b)(7)(E)
•	
(iii)	
Director Rord	(b)(6) ler & Vetting Programs
11921 Freedo	
Suite 1050	
Reston, VA 20	0190
/ <b>L</b>	\/6\
a)	)(6)
www.babelstr	<del>z</del> j reet.com
	O.C.   London   Canberra   San Francisco
proprietary mate entities other th	transmitted, including any attachments, is intended only for the person or entity to which it is addressed and may contain business erial. Any review, retransmission, dissemination or other use of, or taking of any action in reliance upon, this information by persons or an the intended recipient is prohibited, and all liability arising therefrom is disclaimed. If you received this in error, please contact the the material from any computer. This information may come from Babel Street or one of its subsidiaries.
	(b)(6), (b)(7)(C) bcbp.dhs.gov>
Sent: Thursd	(b)(6), (b)(7)(C)
To:	(b)(6) @babelstreet.com>
1	INFO: Thank You for Supporting the (b)(7)(E)
	(2)(1)(2)
Thank you	for saving me from a panic attack!
V/R,	
(b)(6), (b)(7	)(C)
~	U Program Manager)
	rgeting Center, Passenger Division, 3.02-006C
	eld Operations
	ns and Border Protection
	(b)(7)(E)
L	
exempt from pu and disposed of	tis document is LAW ENFORCEMENT SENSITIVE and is designated for OFFICAL USE ONLY. It contains information that may be blic release under the Freedom of Information Act (5USC552). This document is to be controlled, handled, transmitted, distributed, f in accordance with DHS policy relating to FOUO information, and is not to be released to the public or personnel who do not have a know" without prior approval from CBPs Office of Field Operations.
From	(b)(6) ව විbabelstreet.com>
	ay, June 20, 2019 11:35 AM
To:	(b)(6) Dcbp.dhs.gov>
	INFO: Thank You for Supporting the (b)(7)(E)

Jen, just a heads-up.

You're about to see me accept the invites from my work account and decline them from my personal account.	

(b)(6)

Take care,

Director, Border & Vetting Programs 11921 Freedom Drive Suite 1050 Reston, VA 20190

(b)(6)

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From (b)(6) Deabelstreet.com>

Sent: Tuesday, June 18, 2019 7:27 AM

To: (b)(6), (b)(7)(C) E@cbp.dhs.gov>

Subject: Re: INFO: Thank You for Supporting the (b)(7)(E)

Yes, that works perfectly.

Take care

(b)(6)

Director, Border Programs 11921 Freedom Drive Suite 1050 Reston, VA 20190

(b)(6)

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From (b)(6), (b)(7)(C) E@cbp.dhs.gov>

Sent: Tuesday, June 18, 2019 6:47:35 AM

To: (b)(6)	
Subject: RE: INFO: Thank You for Supporting the (b)(7)(E)	
Good Morning!	
Thank you! If I sent you Outlook calendar invites, would that integrate with your calendar?	
V/R,	
(b)(6)	
CBPO (PAU Program Manager)	
National Targeting Center, Passenger Division, 3.02-006C	
Office of Field Operations	
U.S. Customs and Border Protection	
(b)(7)(E)	
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From: (b)(6) Debabelstreet.com>	
<b>Sent:</b> Saturday, June 15, 2019 9:02 AM	
To (b)(6), (b)(7)(C) @cbp.dhs.gov>	
Cc: (b)(6), (b)(7)(C) @cbp.dhs.gov>	
Subject: Re: INFO: Thank You for Supporting the (b)(7)(E)	
Hi (b)(6), (b)(7)(C)  I'm glad the conversation is moving forward and those dates work for me as well.	
I'll lock them down on my calendar and I'm available to coordinate as those dates get closer.	
Take care,	
(b)(6)	
Director, Border & Vetting Programs	
11921 Freedom Drive	
Suite 1050	
Reston, VA 20190	
(b)(6)	
<u>www.babelstreet.com</u> Washington D.C.   London   Canberra   San Francisco	
From: (b)(6), (b)(7)(C) @cbp.dhs.gov>	
Sent: Friday, June 14, 2019 2:36 PM To: (b)(6)	
Subject: INFO: Thank You for Supporting the (b)(7)(E)	

Hi (b)(6)

My apologies for not including you in my message yesterday but you deserve many thanks as well!

Our next sessions are coming up and I'm hoping you will be available on the following dates/times:

- August Class: Monday, Aug 12, 3-5 p.m.
- September Class: Monday, Sep 23, 3-5 p.m.

Please contact me for any additional information or clarification. Thank you and have a great weekend!

V/R,

(b)(6), (b)(7)(C)

CBPO (PAU Program Manager)

National Targeting Center, Passenger Division, 3.02-006C

Office of Field Operations

U.S. Customs and Border Protection

(b)(7)(E)

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From: (b)(6), (b)(7)(C)

Sent: Thursday, June 13, 2019 2:01 PM

To: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Subject: INFO: Thank You for Supporting the (b)(7)(E)

Good Afternoon All,

My apologies for this very delayed message but I do want to thank you for helping us rollout what has been a successful (D)(7)(E) training course last month. The students were quite appreciative of the knowledge they

received, particularly since the instructors were subject matter experts for the lessons taught and were able to easily field a variety of questions.

Based on student evaluations, the general consensus was very positive and indicated that we are on the right path. Their feedback guided a few minor adjustments for future sessions and we are hopeful that our August and September sessions will be even more productive. In the coming days, I'll be reaching out to request your continued support and availability to provide training during our next two sessions.

We couldn't have accomplished this goal without you. Thank you again!

V/R, (b)(6), (b)(7)(C)

CBPO (PAU Program Manager)
National Targeting Center, Passenger Division, 3.02-006C
Office of Field Operations
U.S. Customs and Border Protection

(b)(7)(E)

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Message		·-·-
From:	(b)(6), (b)(7)(C)	
Sent:	6/16/2020 1:59:50 PM	
To:	(b)(6) @babelstreet.com]	
CC:	(b)(6), (b)(7)(C)	
Subject:	RE: [External] (b)(7)(E) h question	
H (b)(6	6)	

Thank you, I am going to take a look now.

V/R,

#### (b)(6), (b)(7)(C)

U.S. Customs and Border Protection
Office of Intelligence
Current & Emerging Threats Division
Unclassified (b)(7)(E)



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From	(b)(6) <sub>,</sub>	babelstreet.com>
Sent: Mor	day, June 15, 2020 5:13 PM	
To	(b)(6), (b)(7)(C) cb	o.dhs.gov>
Cc:	(b)(6), (b)(7)(C)	cbp.dhs.gov>; (b)(6), (b)(7)(C)
(b)(	<u>6), (ь)(7)(с)</u> cbp.dhs.gov	>
Subject: R	re	ion

CAUTION: This email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the sender. Contact the CBP Security Operations Center with questions or concerns.

Hi (b)(6), (b)(7)(C)

I went ahead and shared the Filters again today as well as pushed out the daily notification to your inbox. Please let me know if you still don't see any of this by tomorrow.

Otherwise, please review the collection and let me know what you think and if we need to add or remove conditions.

Take care,

(b)(6)	

VP - FedCiv | Borders | Automation 11921 Freedom Drive

Suite 1050

Reston, VA 20190

(b)(6)

www.babelstreet.com

Washington D.C. | London | Canberra | San Francisco

From:	(b)(6), (b)(7)(C)	bp.dhs.gov>
Sent: Tue	sday, June 9, 2020 12:30 PM	
Td	(b)(6)	babelstreet.com>
Cc	(b)(6), (b)(7)(C)	cbp.dhs.gov>
Subject: F	E: [Externą (ь)(7)(E) h que	stion
	f	

Good Afternoon, L\_\_\_(b)(6)

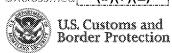
Just circling back to see if you were able to make any headway with the (b)(7)(E) we discussed.

Thanks!

V/R,

#### (b)(6), (b)(7)(C)

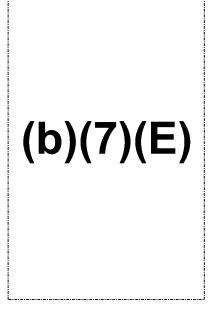
U.S. Customs and Border Protection
Office of Intelligence
Current & Emerging Threats Division
Unclassified (b)(7)(E)



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From: (t	o)(6), (b)(7)(C)	
<b>Sent:</b> Thur	sday, May 21, 2020 11:14	AM
То	(b)(6)	y@babelstreet.com>

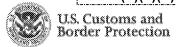
Cc: (b)(6), (b)(7)(C) @cbp.dhs.gov> Subject: RE: [External] (b)(7)(E) question
(b)(6)
Thank you for the rundown earlier. Here is the information you requested, at this time I am the only one who needs to (b)(7)(E)  If that changes I will let you know.
Here are some of the (b)(7)(E) es we are looking at for CBP.
(b)(6), (b)(7)(C)
(b)(7)(E)
(b)(6), (b)(7)(C)
(b)(7)(E)
(b)(6), (b)(7)(C), (b)(7)(E)



V/R,

#### (b)(6), (b)(7)(C)

U.S. Customs and Border Protection
Office of Intelligence
Current & Emerging Threats Division
Unclassified (b)(7)(E)



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From:	(b)(6) <sub>,</sub>	bab	elstreet.com>		
Sent: We	dnesday, May 20, 2020	5:00 PM			
То	(b)(6), (b)(7)(C)	@cbp.dhs.gov>			
Cc:	(b)(6), (b)(7)	(C)	@cbp.dhs.gov>		
Subject: F	Re: [External] <b>(b)(7)(E)</b>	question			

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Sounds good,

I'll follow up with the invite shortly.

(b)(6)
VP - FedCiv   Borders   Automation
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C.   London   Canberra   San Francisco
From (b)(6), (b)(7)(C) cbp.dhs.gov>
Sent: Wednesday, May 20, 2020 4:33 PM
To (b)(6) @babelstreet.com>
Subject: Re: [Externa (b)(7)(E) question
Hello,
I can bring my laptop in and go to the unclass side. How does 10 am work?
Sent from my iPhone
On May 20, 2020, at 4:20 PM, (b)(6)
CAUTION: This email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the sender. Contact the <u>CBP Security Operations Center</u> with questions or concerns.
and/or trust the sender. Contact the <u>CBF Security Operations Center</u> with questions of concerns,
H (b)(6), (b)(7)(C)
If we can find an environment where we can share screens, it would be easier to walk through
the setup process. Another option would be to give me an idea of what you're trying (b)(7)(E)
(b)(7)(E)
(~)(,,)(=)
Of course you can call me as well. My mobile number is below and I'm open 10 am to 12:00 pm
tomorrow.
- ·
Take care,
(b)(6)
(b)(6)
VP - EdCiv   Borders   Automation

VP - FedCiv | Borders | Automation 11921 Freedom Drive Suite 1050



www.babelstreet.com

Washington D.C. | London | Canberra | San Francisco

From:	(b)(6), (b)(7)(C)	@cbp.dhs.gov>
Sent: Wed	nesday, May 20, 2020 2:1	
To:		) babelstreet.com >
Cc{	(b)(6), (b)(7)(C)	ည်cbp.dhs.gov>
Subject: RE	E: [External <b>(b)(7)(E)</b> qu	uestion
Good afte	moon,	
		ow at 0700, if we could schedule something in the morning, so I am not sure if that will impact the call.
Thanks!		
V/R,		
(b)(6). (b	)(7)(C)	
	oms and Border Protecti	ion
	Intelligence	
	Emerging Threats Divi	ision
[	b)(7)(E)	

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From	(b)(6)		pelstreet.com>
Sent:	Wednesday, May 20, 2020 1	:46 PM	
То	(b)(6), (b)(7)(C)	Debp.dhs.go	<u>v</u> >
Cc	(b)(6), (	b)(7)(C)	@cbp.dhs.gov>
Subje	<b>ct:</b> RE: [External] (b)(7)(E)	question	

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H (b)(6), (b)(7)(C)

Thank you for reaching out.

I'd be more than happy to setup a call for us to go throug! (b)(7)(E) to discuss the various (b)(7)(E) and what we can setup it (b)(7)(E)
Can you give me an idea of your schedule and we can setup the invite from there.
Take care,
(b)(6)
VP - FedCiv   Borders   Automation
11921 Freedom Drive
Suite 1050 _Reston_VA_20190
(b)(6)
www.babelstreet.com
Washington D.C.   London   Canberra   San Francisco
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From: (b)(6), (b)(7)(C) cbp.dhs.gov>
<b>Sent:</b> Tuesday, May 19, 2020 10:41 AM
Sent: Tuesday, May 19, 2020 10:41 AM  To: (b)(6)   babelstreet.com> Subject: [External] (b)(7)(E)   question
Subject: [External] (b)(7)(E) question
Sir,
I have a couple questions regarding Babel Street and conducting searches and possibly setting up (b)(7)(E) . I am not sure when I am doing (b)(7)(E)
Below are a couple of screen snips and maybe you can explain what
I am doing wrong. Also, when you have a minute would you be able to work with me on setting
(b)(7)(E)
Thanks!
(b)(7)(E)
V/R

V/R,

(b)(6), (b)(7)(C)

U.S. Customs and Border Protection Office of Intelligence Current & Emerging Threats Division

### (b)(7)(E)

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Message		
From:	(b)(6)	pabelstreet.com]
Sent:	10/8/2020 5:32:14 PM	
То:	/ <b>h</b> \/	(C) (L)(7)(C)
CC:	(D)	(6), (b)(7)(C)
Subject:	RE: [External] RE: Babel Street A	ugust 2020 Product Update
(1-)(0) (1-)	(7)(0)	
(b)(6), (b)	(7)(6)	
Please use	this link for our follow on session	ı:
	(b)(6), (b)(7)(E	)
Standing by	<i>I</i> ,	
	(b)(6)	
VP - FedCiv	Borders   Automation	
(k	o)(6)	
www.babels	treet.com	
Washington	D.C.   London   Canberra   San Fran	ncisco
proprietary ma entities other	nterial. Any review, retransmission, disser than the intended recipient is prohibited,	s, is intended only for the person or entity to which it is addressed and may contain business mination or other use of, or taking of any action in reliance upon, this information by persons or and all liability arising therefrom is disclaimed. If you received this in error, please contact the is information may come from Babel Street or one of its subsidiaries.
From:	(b)(6), (b)(7)(C)	bp.dhs.gov>
	lay, October 05, 2020 12:10 PM	
То:	(b)(6)	pabelstreet.com>
Cc:	(b)(6), (b)(7)(C)	icbp.dhs.gov>
Subject: RE	: [External] RE: Babel Street Augu	ust 2020 Product Update
(b)(6)		
I have ran i	nto a few hiccups using the prog	ram . I have wrote down a few questions to discuss with you at the end of
	to avoid any interruptions while	
Please don' (b)(6), (b)(7)(c)	t forget! Thanks in advance	
From	(b)(6)	) babelstreet.com >
Sent: Mond	lay, October 5, 2020 11:44 AM	
To	(b)(6), (b)(7)(C)	@cbp.dhs.gov>
Cc: IV	(b)(6), (b)(7)(C)	@cbp.dhs.gov>
Subject: RE	: [External] RE: Babel Street Augu	ust 2020 Product Update

I'll put you guys down for an hour but I'll stay longer if the team wants to continue the discussion.	Of course, we can
always setup follow up meetings or when you guys get any priority tasking that we can assist with.	

Take care,

(b)(6)
VP - FedCiv   Borders   Automation
(b)(6)

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From (b)(6), (b)(7)(C) @cbp.dhs.gov>

Sent: Sunday, October 04, 2020 3:51 PM

To (b)(6) Dabelstreet.com>

Subject: FW: [External] RE: Babel Street August 2020 Product Update

Good day (b)(6)

I forgot to ask how long do you anticipate the webinar training? The reason behind the question ,Our Targeting officers shift is 0700-1500hrs and wanted to ensure the webinar does not go beyond 1500hrs. If we need more time let me know so that we can make some adjustments accordingly.

Thank you in advance

(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)

Sent: Friday, October 2, 2020 7:01 PM

To: (b)(6), (b)(7)(C) Dabelstreet.com>

Cc: (b)(6), (b)(7)(C) Dcbp.dhs.gov>

Subject: RE: [External] RE: Babel Street August 2020 Product Update

Good Evening (b)(6)

Thank you in advance for coordinating this WEBINAR training for October 08, @ 1200pm.

The following officers below will attend the training: Look forward to next week

(b)(6), (b)(7)(C), (b)(7)(E)

## (b)(6), (b)(7)(C), (b)(7)(E)

If you have any questions please feel free to email or contact me at

Thank you again Enjoy your weekend

(b)(6), (b)(7)(C)

CBPO/SCO

FIT Coordinator /CCDI Administrator U.S. Customs and Border Protection 1624 East Seventh Avenue, Suite 101 Tampa, FL 33605

(b)(6), (b)(7)(C)



Anyone CAN FIND the dirt in someone. Be the one to FIND THE gold. Proverbs 11;27

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(b)(6) Dbabelstreet.com> Sent: Friday, October 2, 2020 2:45 PM bp.dhs.gov> 1@cbp.dhs.gov> (b)(6), (b)(7)(C) Subject: Re: [External] RE: Babel Street August 2020 Product Update

H (b)(6), (b)(7)(C)

I have freed up the 8th at noon. Please send me the list of names and emails for your team and I'll go ahead and setup the invite.

Take care,

(b)(6)VP - FedCiv | Borders | Automation

11921 Freedom Drive **Suite 1050** 

Reston, VA 20190

Washington D.C. | London | Canberra | San Francisco

From	(b)(6), (b)(7)(C)	cbp.dhs.gov>	,000000
Sent:	Tuesday, September 29, 2020 12:20 PM		
To:	( <b>b</b> )(6) Dabe	pelstreet.com>	
Cc	(b)(6), (b)(7)(C)	cbp.dhs.gov>	
Subje	ct: RE: [External] RE: Babel Street August 202	020 Product Update	
Good	Afternoon (b)(6)		

My goal is to schedule a combine small webinar training session with our Tampa TTRT /PAU Team for October 07 or 08 @ 12:00pm. We have five to seven specialized targeting officers for our deep dive searches. The babel street webinar session training would be very beneficially for their targeting skills.

I would like to Thank you for following up with my email regarding the babel street web session training to accommodate what work best for our team.

I look forward to hearing from you via email with a date . Please contact me via email or telephonic at (b)(7)(E)

Thank you in advance for your time and appreciate your assistances.

Respectfully,

(b)(6), (b)(7)(C)

CBPO/SCO

FIT Coordinator /CCDI Administrator U.S. Customs and Border Protection 1624 East Seventh Avenue, Suite 101 Tampa, FL 33605

(b)(6), (b)(7)(C)

Anyone CAN FIND the dirt in someone. Be the one to FIND THE GOLA. Proverbs 11;27

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(b)(6)Pbabelstreet.com> Sent: Monday, September 28, 2020 2:23 PM (b)(6), (b)(7)(C) cbp.dhs.gov> (b)(6), (b)(7)(C)Subject: RE: [External] RE: Babel Street August 2020 Product Update

H (b)(6), (b)(7)(C)

I spoke to (b)(6), (b)(7)(c) about your request and we'd be happy to accommodate for what works best for you and / or your team.

We can still do an individual session with you, and / or combined sessions for Orlando or Tampa. We can even split it into PAU and (b)(7)(E) sessions if that works better for the group.

Please let me know how many folks you had in mind and what the general availability of the team is like and we can start to through dates on the calendar.

Take care,

(b)(6)

VP - FedCiv | Borders | Automation

(b)(6)

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From (b)(6), (b)(7)(C) bp.dhs.gov>
Sent: Monday, September 21, 2020 1:35 PM
To (b)(6) babelstreet.com>
Subject: RE: [External] RE: Babel Street August 2020 Product Update
Helld (b)(6)

It has been a while seen my training in Orlando with the entire gang. I learned a lot and could continue picking some of your knowledge. That 1 on 1 or group virtual sessions would be awesome! I can say Babel street has been a phenomenal tool alongside my targeting skills.

Of course, I would love to continue to be proficient with the latest and existing features. Our team in The Tampa Field office has seen the things I have come up with using Babel Street. AWESOME!

If we can come up with a virtual class to benefit our (b)(7)(E) AU skills we are all for it. Please let me know This would be a great idea. I Tried to reach you but it went straight to voice mail. Hope we can coordinate something without any issues.

Thank you for reaching out

(b)(6), (b)(7)(C)

From: (b)(6) | babelstreet.com >

Sent: Monday, September 21, 2020 11:07 AM

To (b)(6), (b)(7)(C) | dhs.gov >
Cc: (c: External) RE: Babel Street August 2020 Product Update

Hi (b)(6), (b)(7)(C)

I would be happy to setup a 1-on-1 or group virtual sessions.

Can you give me an idea of your availability and we can find an hour or so to go over new and existing features.

Take care,

(b)(6)

VP - FedCiv | Borders | Automation

(b)(6)

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 From
 (b)(6), (b)(7)(C)
 @cbp.dhs.gov>

 Sent: Wednesday, September 16, 2020 3:23 PM

 Td
 babelstreet.com>

 C(
 (b)(6), (b)(7)(C)
 bbp.dhs.gov>

 Subject: [External] RE: Babel Street August 2020 Product Update

Good Day,

Thank you for the updates it is always appreciated . Any upcoming Web training on the latest and greatest improvements .

Thanks

(b)(6), (b)(7)(C)

FIT Coordinator /CCDI Administrator U.S. Customs and Border Protection 1624 East Seventh Avenue, Suite 101 Tampa, FL 33605

(b)(6), (b)(7)(C)



Communication is the key to OUR success! Mission First People Always!

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From: (b)(6), babelstreet.com>
Sent: Wednesday, September 16, 2020 3:12 PM

Cc (b)(6), (b)(7)(C) @cbp.dhs.gov

Subject: FW: Babel Street August 2020 Product Update

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Hello everyone,

I wanted to share with you some of our latest Product improvements. We plan to regularly put this together and share with our users. As always, we welcome your comments and feedback.

Take care,

(b)(6)

VP - FedCiv | Borders | Automation

(b)(6)

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Message	
From:	(b)(6) babelstreet.com]
Sent:	9/2/2020 3:15:52 PM
То:	(b)(6), (b)(7)(C)
Subject: Attachments:	FW: [External] NEW Purchase Order P84355 from PANAMERICA COMPUTERS, INC. PO_P84355_from_PANAMERICA_COMPUTERS_INC_8528.pdf
<b>*</b>	email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the ct the CBP Security Operations Center with questions or concerns.
FYSA, process	sing now

(b)(6)

VP - FedCiv | Borders | Automation

(b)(6)

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From	(b)(6)	] -@pcitec.com>	
Sent: \	Wednesday, September 02,	2020 10:42 AM	
Τα	(b)(6)	@babelstreet.com>	
Cc	(b)(6)	@pcitec.com>; (b)(6)	)pcitec.com> (b)(6)
(b)(6)			

Subject: [External] NEW Purchase Order P84355 from PANAMERICA COMPUTERS, INC.

Greetings! Attached please find our PO that is now ready to be processed.

Please e-mail a confirmation that this order has been received back to me and all cc'd on this email.

(b)(6)

Purchasing Agent
(b)(6) pcitec.com

Panamerica Computers, Inc., dba PCi Tec
(b)(6)

www.pcitec.com

A HUBZone, WOSB, SWaM Company.



#### (b)(7)(E)



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Tel: 540-635-4402 Fax: 540-635-8871

### **Purchase Order**

PURCHASE ORDER No.

P84355

ate

9/2/2020

Vendor: Babel Street, Inc. 1818 Library Street, Suite 500 Reston, VA 20190 Ship To:

DHS/CBP. ATTN: (b)(6), (b)(7)(C), (b)(7)(E) REF: 70B03C20F00001148 1300 PENNSYLVANIA AVENUE N W

WASHINGTON, DC 20229

Terms	Ship Via	Account #	Cust. ID No.
Net 30	DROP SHIP		209625

#### PLEASE DIRECT ALL INVOICES TO:

(b)(6)

#### 1386 BIG OAK ROAD, LURAY, VA 22835

Line #	Manufacturer Part #	Description	Quantity	Unit Price	Amount
	INSTRUCT/NET30	PLEASE PROCESS THIS ORDER PER YOUR QUOTE#: 20200824.201.01			
		PROCESS PAYMENT UNDER NET 30 TERMS.			
		THIS IS FOR RESALE- WE ARE SALES TAX EXEMPT-BLIND DROP SHIP.			
		FOR ANY QUESTIONS ON THIS ORDER PLEASE CONTACT: (b)(6), (b)(7)(C) (b)(7)(E)			
		FOR BILLING/PAYMENT QUESTIONS PLEASE CONTACT ACCOUNTS PAYABLE AT (b)(6)			
	FSII HUBZONE	Please Note: Failure to mark each shipping label and packing list with "all" the information that appears in the "Ship To" portion of the attached PO may result in return of shipment at your expense, or will cause a delay in processing your invoice for payment. Thank you for the care that you give to our orders. FIRST SOURCE II - HSHQDC-12-D-00013			
		PERIOD OF PERFORMANCE 9/2/2020 - 9/1/2021	,		
	ABQ-A01-C01	Babel X OASIS Advanced Cases (50,000 Cases) END USER:	(b)(7)(E)	252,305.00	252,305.00
		(b)(6), (b)(7)(C)			

Total

\$252,305.00

From:		(b)(6), (b)(7)(C)
Sent:	3/31/2020 2:24:32 PM	
To:	(b)(6)	pbabelstreet.com]

# (b)(7)(E)

(b)(6), (b)(7)(C)

Senior Advisor

NTC-CND Publicly Available Information Group (PAIG)

U.S. Customs & Border Protection

(b)(7)(E)

Message			
rom:	(b	)(6), (b)(7)(C)	
Sent: Fo: Subject:	3/27/2020 8:25:55 PM (b)(6) Re: [External] Make sense?		
added a 3	Brd with French and Spanish. Bakin	ng now.	
Sent from	my iPhone		
On wr	Mar 27, 2020, at 4:17 PM, ote:	(b)(6)	babelstreet.com>
\$000000000	JTION: This email originated from outside /or trust the sender. Contact the <u>CBP Sec</u>		
[			
	/ I_ \	/7\/	
	(D)	<b>(7)(</b>	
	()	<b>'                                    </b>	<b>—</b> /
<u> </u>			
[	(b)(6)		
119 Suit	FedCiv   Borders   Automation 121 Freedom Drive 12 1050		
Res	(b)(6)		
	w.babelstreet.com shington D.C.   London   Canberra   San I	Francisco	
Fro	(b)(6), (b)(7)(C)	cbp.dhs.go	v>
To:	nt: Friday, March 27, 2020 3:23 PM (b)(6)  pject: [External] Make sense?	pabelstreet.com>	
	(b)(7)(E)		
£	(b)(6), (b)(7)(C) nior Advisor		
3 <b>6</b> 1	NOI MUVIDUI		

NTC-CND Publicly Available Information Group (PAIG)

U.S. Customs &	Border Protection
(b)(7)(E)	

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# (b)(7)(E)

Message (b)(6), (b)(7)(C)From: Sent: 4/23/2020 8:36:33 PM ුවbabelstreet.com] To: Subject: FW: Babelstreet Accounts (b)(7)(E)ugg (b)(6), (b)(7)(C)Senior Advisor NTC-CND Publicly Available Information Group (PAIG) U.S. Customs & Border Protection (b)(7)(E)From (b)(6), (b)(7)(C) Sent: Thursday, April 23, 2020 4:35 PM To: (b)(6), (b)(7)(C) @cbp.dhs.gov> Subject: RE: Babelstreet Accounts Hev (b)(6), (b)(7)(C) This is what I get when I try to reset my Babel Street Account see attached photo. Could you help me out with Respectfully, (b)(6), (b)(7)(C)CBP Officer Champlain, NY (b)(6), (b)(7)(C)(b)(6), (b)(7)(C) )cbp.dhs.gov> Sent: Monday, April 20, 2020 8:51 AM To (b)(6), (b)(7)(C) ₿cbp.dhs.gov> Subject: RE: Babelstreet Accounts (b)(7)(E)(b)(7)(E)

C)		
Available Information G	iroup (PAIG)	
order Protection		
	bp.dhs.gov>	
ril 18, 2020 2:58 PM		
(b)(6), (b)(7)(C)	@cbp.dhs.gov>	
et Accounts		
them pretty frequently are the account manage	during the shut down and wer could you please reactivat	ve tried logging in today and we cannot the the following accounts assigned to
	Available Information (corder Protection  (b)(6), (b)(7)(C)  ril 18, 2020 2:58 PM (b)(6), (b)(7)(C)  et Accounts  C)  ou are who I need to conchem pretty frequently ire the account manage Port of Entry  (C)  (b)(7)(E)	Available Information Group (PAIG) order Protection  (b)(6), (b)(7)(C) bp.dhs.gov> ril 18, 2020 2:58 PM (b)(6), (b)(7)(C) @cbp.dhs.gov> et Accounts



Your password reset was not successful. Please contact (b)(6) pabelstreet.com and provide your username. Thank you!

Username

(b)(7)(E)

E-Mail Address

(b)(6), (b)(7)(C) cbp.dhs.gov

Research Passinion

age	/L\/A\ /L\/¬\/A\	
1:	(b)(6), (b)(7)(C)	
	6/18/2020 5:47:01 PM	
	(b)(6) babelstreet.com]	
ect:	Re: [External] Re: Babel Street's Updated Training Offering	
nk You		
from r	my iPhone	
On	1 Jun 18, 2020, at 1:43 PM, (b)(6) babelstreet.com> wrote:	
\$	UTION: This email originated from outside of DHS. DO NOT click links or open attachments unless you rec d/or trust the sender. Contact the <u>CBP Security Operations Center</u> with questions or concerns.	ogn
[	is good to go now.	
(b)(6), (b)(7	(7)KCI I I GOOG TO GO TIOW.	
[	(b)(6)	
' VP -	- FedCiv   Borders   Automation	
	921 Freedom Drive	
Suit	ite 1050	
Res	ston, VA 20190	
	(b)(6)	
L		
	vw.babelstreet.com	
vva	ashington D.C.   London   Canberra   San Francisco	
cont upoi disci	e information transmitted, including any attachments, is intended only for the person or entity to which it is addressed an Intain business proprietary material. Any review, retransmission, dissemination or other use of, or taking of any action in roon, this information by persons or entities other than the intended recipient is prohibited, and all liability arising therefron Included If you received this in error, please contact the sender and delete the material from any computer. This informa The from Babel Street or one of its subsidiaries.	elian n is
Fro	om; (b)(6), (b)(7)(C) cbp.dhs.gov>	
Sen	<b>nt:</b> Thursday, June 18, 2020 9:42 AM	
To:	: (b)(6)   babelstreet.com>	
Cci	(b)(6), (b)(7)(C) (D)(Cbp.dhs.gov>; (b)(6)	<u>.</u> ]
İ	(b)(6)   babelstreet.com>; (b)(6)   babelstreet.com>; (b)(6)	
<u>(b</u>	(b)(6)   babelstreet.com>   (b)(6)   babelstreet.com> (b)(6)   babelstreet.com>; (b)(6)   babelstreet.com>; (b)(6)   babelstreet.com>; (b)(6)   babelstreet.com>; (b)(6)   babelstreet.com>	
Sub	bject: Re: [External] Re: Babel Street's Updated Training Offering	
Go	ood morning all,	
lar	m unable to log in to Babel university account. Could you please reset it for me?	
Tha	ank <u>y</u> ou,	
	BPO (b)(6), (b)(7)(C)	
	stoms and Border Protection	

## TAU TDY/ Preclearance Field Office Calgary Int'l Airport, Canada

Calgary Int	t'l Airport, Cana	ıda				
From:	(b)(6)	ြည် Bbabelstreet.co	<u>m</u> >			
	ay, May 18, 2020 :	12:50 PM				
То	(b)(6), (b)(7 <u>)</u> (C)	_cbp.dhs.gov>		:		
Cc{	(b)(6), (k	o)(7)(C)	∮cbp	.dhs.gov>	(b)(6), (b)(7)(C)	
	(b)(6)		)(6), (b)(7)(C)		et.com>; (b)(6),(b)(7	)( <u>c)</u>
	elstreet.com>	(b)(6), (b)(7)(C)	∮babelst	reet.com>[ (b	)(6), (b)(7)(C)	
	belstreet.com>			.cr ·		
Subject: Re:	[External] Re: Bal	oei Street's Upda	ated Training C	iffering		
<b>&amp;</b>					attachments unless you	ı recognize
and/or trust t	he sender. Contact	the CBP Security	<u>Uperations Cent</u>	<u>er</u> with questic	ons or concerns.	
Hello Office	(b)(6), (b)(7)(C)					
Thank you f	or your reply! Ir	n a few minute:	s, we'll send y	ou the new	training informatio	n as well
as the crede	entials you'll nee	ed to access the	e training.			
Please let m	ne know if you d	on't receive th	e email from	(b)(6), (b)(7)(C) Db	abelstreet.com wit	hin 10
minutes.						
Respectfully	у,					
(b)(6	)					
Director - Ba	abel Street					
Customer E	xperience					
	(b)(6)					
www.babels		i				
*******************************	, D.C.   London	Canberra				
<imageoo2< td=""><td></td><td></td><td></td><td></td><td></td><td></td></imageoo2<>						
					ed only for the pers	
					ry material. Any re	
					on in reliance upor t is prohibited, and	
					or, please contact th	
					come from Babel S	
one of its su	ıbsidiaries.					
From	(b)(6), (b)(7)(C)	<u>bp.dhs.go</u>	<u>v</u> >			
i /b)	ay, May 18, 2020	(1.)(0)		/la\/6		
To(b)	(6) <u>ā</u> ; (b)(6), (b)		rosoft.com>;	(b)(6		t.com>
Cc((b)(6)	(b)(b), (b) @babelstreet.		<u>:</u> @cbp (b)(6)	.dhs.gov>; [ ⊅babelstre	(b)(6)	<u>l</u>
(D)(U)	<b>みしのいといしてだし</b>	UU111	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	でいるいではして	et.com> (h)(6)	4 :

(b)(6) @babelstreet.com>; (b)(6) babelstreet.com>
Subject: [External] Re: Babel Street's Updated Training Offering

Good afternoon,

I did not receive any guidance on the required course. Where do I sign up and take this course? I do not have the login information either.

P	ease	let	me	know
---	------	-----	----	------

Thank you in advance,

CBPO (b)(6), (b)(7)(C)

Customs and Border Protection

TAU TDY/ Preclearance Field Office

Calgary Int'l Airport, Canada

From	(b)(6)	NETORG4	42267.onmi	crosoft.c	<u>om</u> >			
Sent: N	Monday, May 1	8, 2020 12:11	PM					
To[	(b)(6)	@babels	treet.com>					
Cc:		(b)(6), (b)(7)(C)		þ	cbp.dhs.gov>	<u></u>	(b)(6)	
	1 <u>0</u> (6) babe	elstreet.com>[		(b)(6)	babe	<u>lstreet.com</u> >;	(b	)(6)
		.com>	(b)(6)		elstreet.com>			

Subject: Babel Street's Updated Training Offering

CAUTION: This email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the sender. Contact the CBP Security Operations Center with questions or concerns.

Hello!

Babel Street's Education Team is pleased to announce the launch of a new and improved version of the (b)(7)(E) course in Babel University! The material and learning process has been refreshed to reflect the feedback we have received from our customers. We are confident that the changes will make our award-winning training even better.

## (b)(7)(E)

Our records indicate that you have are part way through or have not yet started the original (b)(7)(E)
· · · · · · · · · · · · · · · · · · ·
(b)(7)(E) course. This means that you now have an opportunity to take our new and improved
version of the course instead, which is simply a series of 6 quick ( (b)(7)(E) he original
version of (b)(7)(E) will be sunset on May 29 <sup>th</sup> , 2020. After this date, it will be removed
from Babel University. Therefore, We would like to encourage you either to complete (b)(7)(E)
(b)(7)(E) prior to May 29 <sup>th</sup> in Babel University OR let us know that you would prefer to take the
new version (by responding to this email) and we will get you set up with the updated material!

We are confident that the updated training will greatly enhance your overall experience with onboarding to Babel X. Please keep in mind that we are here to assist. If you have <u>ANY</u> questions, feedback or concerns, please contact us at (b)(6) babelstreet.com to discuss.

Note: If you believe that you have received this email in error, please reach out to **(b)(6)** babelstreet.com.

Thank You & Babel On! Babel Street's Education Team

(b)(6)

VP of Education – Babel Street

(b)(6)

www.babelstreet.com

Washington, D.C. / London / Canberra

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------ CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. ------

(b)(6), (b)(7)	(C)	(b)(7)(E)	
Subject: Attachments:	(b)(7)(E)		
То:	(	(b)(6), (b)(7)(C)	
Sent:	8/3/2017 4:29:26 PM		
From:	(b)(6)	babelstreet.com]	

Let me know,

Thanks,

(b)(6)

Director, Account Management 11921 Freedom Drive Suite 1050 Reston, VA 20190

(b)(6)

www.babelstreet.com

Washington D.C. | London | Canberra | San Francisco

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Message		
rom:	(b)(6)	babelstreet.com]
Sent:	9/21/2017 4:28:43 PM	
Го:		(b)(6), (b)(7)(C)
Subject:	Re: (b)(7)(E) Course Follow	
⊣i (b)(6), (b	)(7)(C)	
just marked about your c		n sure Babel U is refreshing. I will double check that the notification was sent to CX
On Sep 21, 2	017, at 12:27	(b)(6), (b)(7)(C) ②cbp.dhs.gov> wrote:
		When I logged into Babel U it does not show Session 2 as seed to give it more time but wanted to double check.
Than	nk you,	<del></del> -
(b)	(6), (b)(7)(C)	
	onal Targeting Cente	and Security Specialist r Cargo Division
<u> </u>	(b)(7)(E)	
	(b)(6) : Thursday, September	
To: Subje	(b)(6) ect:(b)(7)(E) Course Follo	) babelstreet.com> w Up
	o! I hope that you enjoy el X platform.	yed (b)(7)(E) in Babel X" and feel more prepared to start using the
As p	romised, attached is th	ne Babel Basics Cheat Sheet for your reference!
	•	ted the Babel Basics curriculum, we ask that you please complete a short
-	•	y about your experience. We strive to consistently improve the training your comments and thoughts help immensely.
(b	)(7)(E)	
If you	u have any questions o	r concerns, please do not hesitate to reach out to me directly.
Than Kara	ık you!	
[	(b)(6)	
<u> </u>	ctor of Training (b)(6)	
************	<u>/.babelstreet.com</u> :hington D.C.   London	ı   Canberra   San Francisco

Message	
From:	(b)(6), (b)(7)(C)
Sent:	12/21/2016 4:57:36 PM
To:	(b)(6) pabelstreet.com
Subject:	RE: Screen Shot
Internet E	xplorer 11.
	( <b>7)(E)</b>
Program M	
_	s and Border Protection
(b)	(7)(E)
(b)(6), (b)(7	(C) @cbp.dhs.gov
Contract of the Contract of th	
belonging to t intended recip	is document and any attachment(s) may contain restricted, sensitive, and/or law enforcement-sensitive information the U.S. Government. It is not for release, review, retransmission, dissemination, or use by anyone other than the pient. If you received this communication in error, please immediately notify the sender and delete or destroy this on and all attachments.
From	
	esday, December 21, 2016 11:56 AM (b)(6),(b)(7)(C) @cbp.dhs.gov>
Subject: RE:	
	nind telling me what browser you are using and the version? I am absolutely going to have our tech team I apologize for this inconvenience.
Thank You,	(7)(C)

From: (b)(6), (b)(7)(C) R@cbp.dhs.gov

Sent: Wednesday, December 21, 2016 11:09 AM

To (b)(6) babelstreet.com>

Subject: Screen Shot

(b)(6), (b)(7)(C)

(b)(7)(E)

Program Manager US Customs and Border Protection

(b)(7)(E)

(ь)(6), (ь)(7)(с) *a*cbp.dhs.gov



**Warning**: This document and any attachment(s) may contain restricted, sensitive, and/or law enforcement-sensitive information belonging to the U.S. Government. It is not for release, review, retransmission, dissemination, or use by anyone other than the intended recipient. If you received this communication in error, please immediately notify the sender and delete or destroy this communication and all attachments.

Message (b)(6), (b)(7)(C) From: Sent: To: pabelstreet.com] Subject: screenshot Attachments: IMG 1833.JPG I'm thinking the problem may be with my computer since it wont let me paste the screen shot that I took. I have attached a picture instead. **Thanks** From (b)(6) \_\_\_i@babelstreet.com1 Sent: Thursday, October 13, 2016 9:10 PM (b)(7)(E) in Babel X (Session 2) Credentials Subject: Hello! You are scheduled to attend (b)(7)(E) in Babel X, Session 2 (of 2) on October 14th 1:00pm to 4:00pm EST. This is the second 3-hour session of the full course, (b)(7)(E) in Babel X. Attached to this email is the course workbook which will be used in class, you are welcome to print this if you would like. Your training user credentials are listed below that will be used in class (b)(7)(E)This course will be taught via WebEx, just like Session 1. If you are in anyway unsure how to access the class, please see the attached (b)(7)(E) (6)(7)(E) document which provides two easy methods. If you have any trouble, please reach out to me directly for assistance.

### (b)(6), (b)(7)(C), (b)(7)(E)

Finally, a few recommendations that may improve your experience in the class. (These are NOT requirements, but are often helpful to learners.)

- If this is your first instructor –led course with Babel University and/or Webex, try to login 5-10 minutes before the class starts to ensure you get in on time. Webex REQUIRES a download the first time it is used on your computer. If you have any issues contact (b)(6) babelstreet.com.
- If possible, take the course in a place where you have two monitors. This can enable you to more easily watch demonstrations while following along if you so choose.
- This course has a great deal of discussion and hands-on practice. If you choose to call-in via computer, a headset with a microphone often helps make communication easier (or attend the training from a quiet area).
- If you have any questions or trouble, please let your instructor know! We are here to help you and want this to be the best experience possible.

(b)(6)
Director of Virtual Training

(b)(6)

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Message (b)(6)babelstreet.freshdesk.com From: 3/8/2016 9:41:15 PM Sent: To: (b)(6), (b)(7)(C) CC: Subject: Re: FW: Babel Street Issues CBP Attachments: Screen Shot 2016-03-08 at 4.22.04 PM.png (b)(6), (b)(7)(C)Thank you for reaching out to us! I think we can resolve these concerns for you. However, if you notice a account. (b)(7)(E)I hope this helps. In the future, feel free to contact us directly with questions and concerns a (b)(6) Dabelstreet.com. Babel on! (b)(6), (b)(7)(C) The information transmitted, including any attachments, is intended only for the person or entity to which it is addressed and may contain confidential and/or business proprietary material. Any review, retransmission, dissemination or other use of, or taking of any action in reliance upon, this information by persons or entities other than the intended recipient is prohibited, and all liability arising therefrom is disclaimed. If you received this in error, please contact the sender and delete the material from any computer. This information may come from Babel Street or one of its subsidiaries. (b)(6), (b)(7)(C) On Tue, 8 Mar at 3:30 PM cbp.dhs.gov> wrote: Respectfully, (b)(6), (b)(7)(C) Assistant Director

(b)(7)(E)

Customer Experience 1818 Library Street, Ste 500 Reston, Virginia 20190

	nt hay han san amak amana, ar Shink Thiff Sel Se Seath S The war Cherl Suide.				
addres dissem than th error,	sed and may contain co ination or other use of, se intended recipient is j	ncluding any attachments, is intendentication and/or business proprieta or taking of any action in reliance us prohibited, and all liability arising to er and delete the material from any cass.	ry material. Any re pon, this informatio herefrom is disclain	view, retransm on by persons o ned. If you rece	ission, or entities other eived this in
From	<u>YY</u>				
Date:	Tuesday, March 8,	2016 at 3:28 PM	/b/6)		
Cc:	(b)(6)	babelstreet.com>,	(D)(6)	ppapeis	treet.com>
*	ect: FW: Babel Stree				
(b)(6	), (b)(7)(C)				
reque		equest from CBP. In the future the now, can we just knock this one ou cson Border Patrol)		esk is the pro	per way to
1.	She very much appoint sicking the tires so	oreciated your training last week me more.	. She likes the too	l and is lookii	ng forward to
1. 2.	kicking the tires so		. She likes the too		ng forward to
	kicking the tires so	me more.			ng forward to
	kicking the tires so	me more.	(b)(7		ng forward to
2. One re	kicking the tires so She mentioned so	me more. me issues on some of the	(b)(7	)(E)	
One re (b)(7	kicking the tires so She mentioned so ecommendation to thi ()(E) I am currently in DHS re using? I know they or	me more. me issues on some of the (b)(7)(E	(b)(7  hts have language	change and	(b)(7)(E)
One re (b)(7	kicking the tires so She mentioned so  ecommendation to thi ()(E) I am currently in DHS re using? I know they con (b)(7)(E)	me more. me issues on some of the (b)(7)(E s issue is making sure there accounts spaces and cannot access (b)(7)(E	(b)(7  hts have language	change and	(b)(7)(E)
One re (b)(7	kicking the tires so She mentioned so  ecommendation to thi ()(E)  I am currently in DHS re using? I know they con (b)(7)(E)	me more. me issues on some of the (b)(7)(E s issue is making sure there accounts spaces and cannot access (b)(7)(E	(b)(7  hts have language	change and	(b)(7)(E)
One re (b)(0)  CBP ar questi	kicking the tires so She mentioned so  ecommendation to thi ()(E) I am currently in DHS re using? I know they con (b)(7)(E) (b)(6)	(b)(7)(E s issue is making sure there account spaces and cannot access (b)(7)(E only have a few and it will be the a	(b)(7  hts have language	change and	(b)(7)(E)
One re (b)(7) CBP ar questi	kicking the tires so She mentioned so  ecommendation to thi ()(E) I am currently in DHS re using? I know they con (b)(7)(E) (b)(6) Ctant Director ytical Solutions a	(b)(7)(E  s issue is making sure there account spaces and cannot access only have a few and it will be the a	(b)(7  hts have language	change and	(b)(7)(E)
One re (b)(0)  CBP ar questi  Assis Anal 1818	kicking the tires so She mentioned so  ecommendation to thi ()(E) I am currently in DHS re using? I know they con (b)(7)(E) (b)(6)	(b)(7)(E  s issue is making sure there account spaces and cannot access only have a few and it will be the a	(b)(7  hts have language	change and	(b)(7)(E)

www.babelstreet.com

From:		(b)(6), (b)(7)(C)		@cbp.dhs.gov>	
Date:	Friday, March 4	, 2016 at 2:52 PM			
To:	(b)(6)	babelstreet.com>			
Cct	(b)(6)	@babelstreet.com>	(b)(6)	⊉babelstreet.com>	
Subjec	<b>ct:</b> FW: Babel St	reet Issues			

Thanks again and see you Wednesday.

Message	
From:	(b)(6) pabelstreet.com]
Sent:	3/11/2016 5:25:51 PM
То:	(b)(6), (b)(7)(C)
Subject:	RE: Question
Attachments:	(b)(7)(E) }F.png
I took a scre	en shot of the (b)(7)(E) per that user. He might want to consider (b)(7)(E)
(b)(7	(E) We can have out customer experience team run him through best practices or I can do
it.	
T -4 1	· 'Community to the state of th
Let us know	if you need anything else.
(b)(6)	
Assistant Direc	ctor, Babel Street
(b)(e	<u>3)</u>
(-5)(	<del>-7</del>
www.babelstr	eet.com
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	ion transmitted, including any attachments, is intended only for the person or entity to which it is nd may contain confidential and/or business proprietary material. Any review, retransmission,
	n or other use of, or taking of any action in reliance upon, this information by persons or entities other
than the inte	nded recipient is prohibited, and all liability arising therefrom is disclaimed. If you received this in error,
	nct the sender and delete the material from any computer. This information may come from Babel Street
or one of its	subsidiaries.
Origi	inal message
From:	(b)(6), (b)(7)(C) @cbp.dhs.gov>
Date: 3/11/2	016 09:48 (GMT-05:00)
	(b)(6) babelstreet.com>
Subject: Que	
l was reviewi	ng our current users and was curious about (b)(7)(E) Currently, I see (b)(6), (b)(7)(C), (b)(7)(E) s. Is this
	(b)(7)(E)
<del> </del>	
(b)(6), (b)(7)(C)	

### (b)(6), (b)(7)(C)

Contractor
Law Enforcement Specialist/Subject Matter Expert
Unisys Corporation
Supporting TASPD | NTC-TBD
U.S. Customs & Border Protection

Message	<i></i>						
From:	(b)(6)	babelstreet.com]					
Sent:	10/5/2016 9:39:40	PM					
To:		(b)	(6)				
			(5)		<u></u>		
Subject:	Fwd: Babel U Note	<sup>for</sup> (b)(7)(E)					
Looks like w	ve had two no sho	ws today for train	ing.				
From:	(b)(6)						
	esday, Octob <u>er 5</u>	, 16:35					
	bel U Note for (b	)(7)(E)					
To: (b	)(6)						
HI√ (b)(€	3)						
[ (D)(C	2)						
	1.4		(b)(7)	/F\			
	s supposed to hav				I hev never sl	howed up. I reached	
out to them	offering my assist	ance in re-schedi (b)(7		e ir needed.	=======================================	(b)(7)(E)	
first. The us	sers are:	1)(0)	<b>//-/</b>			" is required	
mot. THE U	3013 a15.						
(b)(6), (b	)(7)(C)						
\~/\ <b>~</b> /,	N. N.						
	. <u></u>						
1.5	d &	aa Alaia walii -£ -	a a dalas de e'	!!	/I \/5\/-	3	
ı just wante	d to let you know	as this will of cour	se delay their r	eceipt[	(b)(7)(E	)	
Thanks!							
(b)(6)							
(~)(~)	<u>i</u>						

(b)(6)

Director of Virtual Training

(b)(6)

Message	
From:	(b)(6) abelstreet.com]
Sent:	11/18/2015 3:43:41 PM
To:	(b)(6) pabelstreet.com]
Subject:	Babel Street - ( (b)(7)(E)
Attachment	ts: (b)(7)(E) .png
Friends,	
	ago I just tired to share an email with a (b)(7)(E). In the instances where your uto-rejected the message due to attachment size, please see the link below.
(	b)(7)(E)
	(b)(7)(E)

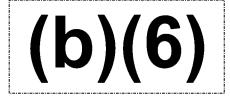
(b)(6)

**Assistant Director** 

Analytical Solutions and Support

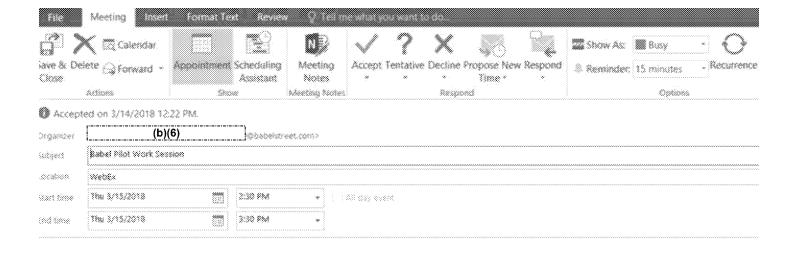
1818 Library Street, Suite 500

Reston, VA 20190



www.babelstreet.com

From:	(b)(6)	babelstreet.com
Sent:	3/15/2018 6:10:43 PM	
То:	(b	)(6), (b)(7)(C)
Subject: Attachments:	RE:	
(k	o)(6)	
	unt Management	
11921 Freedor	m Drive	
Suite 1050		
Reston, VA 20	190	
(k	o)(6)	
www.babelstre	eet.com	
	C.   London   Canberra   San F	rancisco
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Fron	(b)(6), (b)(7)(C)	@cbp.dhs.gov>
	ay, March 15, 2018 2:10 PM	
Sent: Thursda To	(b)(6)	@babelstreet.com>



Hello.

(b)(6) invites you to join this WebEx meeting.

### Babel Pilot Work Session

Thursday, March 15, 2018
2:00 pm | Eastern Daylight Time (New York, GMT-04:00) | 1 hr

(b)(7)(E)

When it's time, join the meeting.

Join by phone

(b)(7)(E)

Can't join the meeting?

(b)(6), (b)(7)(C)

Contractor

Law Enforcement Specialist/Subject Matter Expert NTC-CND Publicly Available Information Group (PAIG)

U.S. Customs & Border Protection
(b)(7)(E)

Message			
From:	(b)(6)	abelstreet.com]	
Sent:	4/5/2018 6:52:01 PM		
То:	(b)(6).	(b)(7)(C)	
Subject: Attachments:	RE: From (b)(7)(E)		
[	(b)(7)(E)		
Double chec		mark all as read to clear things up.	
(1	b)(6)		
Director, Acco	ount Management		
11921 Freedo	m Drive		
Suite 1050	24.00		
Reston, VA 20	)190		
(b)	(6)		
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